

ALLTEL KENTUCKY, INC.
OF
SHEPHERDSVILLE, KENTUCKY

Rates, Rules and Regulations for Furnishing
TELEPHONE SERVICE

AT
SHEPHERDSVILLE, KENTUCKY AND ENVIRONS
AND
MT. WASHINGTON, KENTUCKY AND ENVIRONS
AND

ZONETON, KENTUCKY AND ENVIRONS

PUBLIC SERVICE COMMISSION
OF KENTUCKY

Filed with KENTUCKY PUBLIC SERVICE COMMISSION ^{EFFECTIVE}

JAN 01 1988

PURSUANT TO KRS 5:011,
SECTION 9(1)

BY: George H. Hille
PUBLIC SERVICE COMMISSION MANAGER

TARIF61/1

ALLTEL KENTUCKY, INC.
CROSS REFERENCE

New Tariff Format

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1988

PURSUANT TO KRS 5:011,
SECTION 9 (1)

BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

ALLTEL KENTUCKY, INC.
CROSS REFERENCE

New Tariff Format

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ALLTEL KENTUCKY, INC.
CROSS REFERENCE

New Tariff Format

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1988

PURSUANT TO OUR ORDER 5:011,
SECTION 9 (1)

BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

ALLTEL KENTUCKY, INC.
CROSS REFERENCE

New Tariff Format

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EXPLANATION OF SYMBOLS

- (T) To signify a change in text
- (C) To signify changed regulation
- (D) To signify discontinued rate, regulation or text
- (M) Indicates moved text
- (N) To signify new rate and/or new text
- (R) To signify reduction
- (I) To signify increase

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1988

PURSUANT TO KRS 5:011,
SECTION 9 (1)

BY: James L. Lee
PUBLIC SERVICE COMMISSION MANAGER

TARIF61/2

TARIFF CHECKLIST

August 19, 1996

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 18 1996

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

TARIFF CHECKLIST
June 12, 1995

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 12 1995

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Jordan C. Neal
FOR THE PUBLIC SERVICE COMMISSION

*New or Revised Sheet

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PUBLIC SERVICE COMMISSION
 OF KENTUCKY
 EFFECTIVE

SEP 23 2002

PURSUANT TO 807 KAR 5.011
 SECTION 9 (1)

BY Charles H. Jones
 EXECUTIVE DIRECTOR

ISSUED: August 23, 2002
 ISSUED BY: Vice President – State Government Affairs
 Little Rock, Arkansas

EFFECTIVE: September 23, 2002
 ISSUED BY AUTHORITY OF P.S.C.
 Order No.:

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(D)(T)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 15 2002

PURSUANT TO KRS 100.011,
SECTION 9 (1)
BY Stephan B.
SECRETARY OF THE COMMISSION

ISSUED: April 15, 2002
ISSUED BY: Vice President, State Government Affairs.
Little Rock, Arkansas

EFFECTIVE: May 15, 2002
ISSUED BY THE AUTHORITY OF P.S.C.
Tariff filing No.:

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(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
SEP 20 2003
PURSUANT TO 807 KAR 5.011
SECTION 9(1)

BY *Charles H. Brown*
EFFECTIVE: September 20, 2003
ISSUED BY THE AUTHORITY OF P.S.C.
Order No.:

ISSUED: August 29, 2003
ISSUED BY: Vice President, State Government Affairs.
Little Rock, Arkansas

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ISSUED: July 14, 2003

EFFECTIVE: August 13, 2003

ISSUED: Vice President – State Govt. Affairs
Little Rock, ArkansasISSUED BY THE PUBLIC SERVICE COMMISSION
OF KENTUCKY
Order No.: EFFECTIVE

AUG 13 2003

PURSUANT TO 807 KAR 6-011
SECTION 9 (1)BY Thomas L. Finner
EXECUTIVE DIRECTOR

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PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 22 2002

PURSUANT TO 807 KAR 5.011.
SECTION 9 (1)

BY Stephen D. Beel
SECRETARY OF THE COMMISSION

ISSUED: June 21, 2002
ISSUED BY: Vice President - State Government Affairs
Little Rock, Arkansas

EFFECTIVE: July 22, 2002
ISSUED BY AUTHORITY OF P.S.C.
Order No.:

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(T)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAY 15 2002

PURSUANT TO KRS. 261.001, 261.002,
SECTION 9 (1)
BY Stephan B. Bell
CLERK OF THE COMMISSION

ISSUED: April 15, 2002
ISSUED BY: Vice President, State Government Affairs.
Little Rock, Arkansas

EFFECTIVE: May 15, 2002
ISSUED BY THE AUTHORITY OF P.S.C.
Tariff filing No.:

1. APPLICATION OF TARIFF

The rules and regulations specified herein are in addition to those contained in the Local Exchange Service Tariffs. They apply to the intrastate services and facilities furnished by ALLTEL Kentucky, Inc., hereinafter referred to as the Telephone Company, or Company. Failure on the part of the subscribers to observe these rules and regulations of the Telephone Company, after due notice of such failure, automatically gives the Telephone Company the privilege to discontinue the furnishing of service.

On, October 6, 1998, ALLTEL Kentucky, Inc. elected Alternative Regulation pursuant to Kentucky Revised Statute 278.516. The Kentucky Public Service Commission, on December 30, 1998, issued an Order stating ALLTEL is compliant with the Statute. Therefore, effective with the approval of this revision, all tariff revisions submitted by the Company will be filed in compliance with KRS 278.516 (3) and (4).

In the event of a conflict between any rate, rule, regulation or provision contained in the general rules and regulations and any rate, rule, regulation or provision contained in the Local Exchange Service Tariffs, the rate, rule, regulation or provision contained in the specific tariffs shall prevail.

These Tariffs cancel and supersede all other Tariffs of the Telephone Company issued and effective prior to the effective dates of these Tariffs.

Except as noted otherwise, these tariffs apply to all exchanges of the Company.

The exchanges served by ALLTEL Kentucky, Inc. are as follows:

Shepherdsville Mt. Washington Zoneton

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

MAR 12 1999

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: Stephan D. Bue
SECRETARY OF THE COMMISSION

February 10, 1999

March 12, 1999

ISSUED:

EFFECTIVE:

ISSUED BY: Will Staggs
Vice President - Accounting and Finance
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.

2. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY

2.1 Availability of Facilities

The Telephone Company's obligation to furnish exchange and toll service is dependent upon its ability to secure and retain, without unreasonable expense, suitable facilities and rights for the construction and maintenance of the necessary pole lines, circuits and equipment.

2.2 Interruptions of Service

If service is interrupted for more than 24 hours, and if such interruption continues after the fact has been reported by the subscriber or detected by the Company, other than by the negligence or willful act of the subscriber, an allowance at the minimum rate for the telephone facilities and class of service affected at the time of the interruption shall be made for the time such interruption continues, after notice and demand to the Company. No other liability shall in any case be attached to the Company on account of interruptions of service.

2.3 Reserved for Future Use.

2.4 Transmitting Messages

The Telephone Company does not transmit messages but offers the use of its facilities for communications between patrons, and will not be liable for (N) errors in transmission or for failure to establish connections. If, (N) because of transmission difficulties the operator, (in order to accommodate the subscriber) repeats messages, no liability shall attach to the Telephone Company because of any errors made by the operator or (N) misunderstanding that may arise between subscribers because of the (N) errors. Employees of the Company are forbidden to accept either oral or written messages to be transmitted over the facilities of the Company.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

AUG 30 1991

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: Shawn Haller
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: July 31, 1991

EFFECTIVE: August 30, 1991

ISSUED BY:

Steve Mowery
Steve Mowery
Staff Manager - Regulatory Affairs
Little Rock, AR 72203

TARIF61/10

ISSUED BY THE AUTHORITY OF P.S.C.
Order No:
Date of Order:

2. OBLIGATION AND LIABILITY OF TELEPHONE COMPANY (Continued)

2.5 Use of Connecting Company Lines

When suitable arrangements can be made, lines of other telephone companies may be used in establishing wire connections to points not reached by this Company's lines. In establishing connections with the lines of other Companies, the Telephone Company is not responsible or liable for any action of the Connecting Company.

2.6 Defacement of Premises

The Telephone Company shall exercise due care in connection with all work done on subscriber's premises. No liability shall attach to the Telephone Company by reason of any defacement or damage to the subscriber's premises or person resulting from the existence of the Telephone Company's equipment and facilities on such premises, or by the installation or removal thereof, unless such defacement or damage is the result of the sole negligence of the Telephone Company. (C)

2.7 Adjustment of Charges

In the adjustment of charges for overbilling by the Telephone Company, a refund will be made of the full amount of excess charges when such amount can be determined; when the period during which overbilling has been effective cannot be fixed or the exact amount of overbilling determined from available records, the maximum refund will not exceed an estimated amount equal to such overbilling for a three-year period.

2.8 Alterations

The subscriber agrees to notify the Telephone Company promptly in writing whenever alterations or new construction on premises owned or leased by him will necessitate changes in the Telephone Company's wiring or facilities; and the subscriber agrees to pay the Telephone Company's current charges for such changes. (C)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1988

PURSUANT TO ORDER 5:011,
SECTION 9.11

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

W. Staggs
Will Staggs

TARIF61/11 Vice President-Accounting & Finance
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.
Order No:
Date of Order:



ALLTEL Kentucky, Inc.
229 Lees Valley Road • P.O. Box 68 • Shepherdsville, Kentucky 40165
(502) 543-2231

August 4, 1993

RECEIVED

AUG 06 1993

P.S.C.
RATES & RESEARCH DIV.

RECEIVED

AUG 06 1993

PUBLIC SERVICE
COMMISSION

Mr. Don Mills
Executive Director
Kentucky Public Service Commission
P. O. Box 615
Frankfort, KY 40602

Dear Mr. Mills:

Pursuant to Section 2.8.1 in the Company's tariff regarding Special Promotions, ALLTEL Kentucky, Inc. is hereby notifying the Commission that it would like to start a special promotion in all of our exchanges. This promotion would offer to all current one party residence and business customers the opportunity to order an additional access line without being charged any service connection charges.

We would like to begin this promotion on October 1, 1993 and continue it until December 31, 1993.

If you have any questions, please contact me at (704) 845-7108.

Sincerely,
ALLTEL Kentucky, Inc.

Raymond J. Brooks
Staff Manager - State Regulatory Matters

RB/kdt

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

OCT 1 1993

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY:
PUBLIC SERVICE COMMISSION MANAGER

3. USE OF SERVICE AND FACILITIES

3.1 Ownership and Use of Equipment

If the installation and maintenance of service are requested at locations which are, or may be hazardous to the Telephone Company's employees or to the public, or to the property, the Telephone Company may refuse to install and maintain such service. If such service is furnished, the Company may require the subscriber to indemnify and hold the Telephone Company harmless from any claims, loss, or damage by reason of the installation and maintenance of such service.

The customer is responsible for the provision and maintenance, at his expense, of all suitable space and floor arrangements, including but not limited to adequate lighting, proper relative humidity and temperature control, required on his premises for communication facilities in connection with services furnished to the customer by the Telephone Company. Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the customer. All operations required for the use of communications facilities at the customer's premises will be performed at the expense of the customer, and must conform with the operating practices and procedures of the Telephone Company to maintain a proper standard of service.

3.2 Connection of Certain Facilities of Customers

A. General Regulations

Certain customer-provided terminal equipment may be used and customer provided communications systems may be connected with the facilities furnished by the Telephone Company for telecommunications services under certain circumstances as provided in this Section of this tariff. This section supercedes and cancels all other terms, conditions, rates and charges as shown elsewhere in this tariff should they conflict with any of the terms, conditions, rates and charges as set forth in this section.

Where telecommunications service is available under this tariff for use in connection with customer-provided terminal equipment, protective circuitry, customer premise wiring and jacks, or communications systems, the operating characteristics of such equipment or system shall be such as not to interfere with any of the services offered by the Telephone Company. The customer shall be responsible for the payment of Telephone Company charges as specified in this Section.

PURSUANT TO ORDER 5:011,
SECTION 9.11)

BY: *[Signature]*
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

W. Staggs
Will Staggs

TARIF61/12 Vice President-Accounting & Finance
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.
Order No:
Date of Order:

3. USE OF SERVICE AND FACILITIES (Continued)

3.2 Connection of Certain Facilities of Customers (Continued)

A. General Regulations (Continued)

The Company shall not be responsible for the installation, operation or maintenance of any customer-provided terminal equipment, protective circuitry, customer premises wiring and jacks, or communications systems.

The Telephone Company will not be responsible to the subscriber, or otherwise, if changes in the Company's communications facilities, equipment, operations or procedures, render the customer-provided terminal equipment, customer premises wiring and jacks, or protective circuitry obsolete; or, require modification or alteration of such equipment.

Where any customer-provided equipment, protective circuitry or system is used with telecommunications service in violations of any of the provisions in this tariff or other governing tariffs, the Telephone Company will take such immediate action as necessary for the protection of its services, and will promptly notify the customer of the violation. The customer shall discontinue such use of the equipment or system, or correct the violation, and shall confirm in writing to the Company within 10 days, following the receipt of written notice from the Company, that such use has ceased or that the violation has been corrected. Failure of the customer to discontinue such use or to correct the violation and to give the required written confirmation to the Telephone Company within the time stated above, shall result in termination of the customer's service until such time as the customer complies with the provisions of this tariff.

The customer must provide all the electrical power necessary for the operation of customer-provided communications systems, equipment, and associated lines to the point of interconnection.

Customer provided equipment will be connected by the customer to inside wiring and outlets according to specific rules and regulations as set forth by the F.C.C.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1988

PURSUANT TO ORDER NO. 5:011,
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

W. Staggs
Will Staggs

TARIF61/13 Vice President-Accounting & Finance
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.

Order No:

Date of Order:

3. USE OF SERVICE AND FACILITIES (Continued)

3.2 Connection of Certain Facilities of Customers (Continued)

A. General Regulations (Continued)

Terminal equipment or protective circuitry as specified by the F.C.C. and lawfully connected directly to the Telephone Company's facilities in each exchange as of October 17, 1977, where compatible, may continue to be connected for the life of the equipment in the same or a compatible exchange without being registered with the F.C.C., unless subsequently modified.

Terminal equipment and protective circuitry of a type not lawfully connected directly to the Telephone Company's exchange on October 17, 1977, where compatible, may be connected thereafter in the same or a compatible exchange only if the customer-provided terminal equipment or protective circuitry has been registered with the F.C.C.

Terminal equipment and protective circuitry as specified above, excluding coin telephones, may be directly connected to the Telephone Company's one-party exchange facilities in accordance with the terms and conditions of this tariff or other governing tariffs.

Terminal equipment or protective circuitry not registered with the F.C.C. or of a type specified above may be connected to the network through the use of a Telephone Company provided network control signaling unit and/or connecting arrangement.

Terminal equipment or protective circuitry may not be directly connected to multi-party facilities except through a Telephone Company provided network control signaling unit or connecting arrangement. The Telephone Company must consent to this type of connection prior to installation.

The Telephone Company will not be liable for damages arising out of injuries to persons or property from voltages or currents transmitted over the facilities of the Telephone Company caused by customer-provided terminal equipment or protective circuitry. The Telephone Company will not be liable for damages arising out of injuries to persons or property from the electrical, mechanical, or other failure of any nature, including fires, explosions, or electrical hazards of customer provided equipment regardless of cause.

PURSUANT TO ORDER NO. 011,
SECTION 9.11)
BY: W. Staggs
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

W. Staggs
Will StaggsTARIF 61/14 Vice President-Accounting & Finance
Little Rock, AR 72203ISSUED BY THE AUTHORITY OF P.S.C.
Order No:
Date of Order:

3. USE OF SERVICE AND FACILITIES (Continued)

3.2 Connection of Certain Facilities of Customers (Continued)

A. General Regulations (Continued)

Customer-provided terminal equipment or protective circuitry directly connected to exchange facilities must be registered with the F.C.C. or lawfully connected directly to the Telephone Company's facilities as of October 17, 1977.

Customer-provided terminal equipment or protective circuitry may not be directly connected to party line service and coin telephone service.

Customer-provided terminal equipment or protective circuitry connected to exchange facilities shall be made only through standard jacks, as specified by the F.C.C., so as to allow for easy and immediate connection or disconnection.

Customers desiring to connect terminal equipment or protective circuitry to the Telephone Company's exchange facilities, before such connection is made, are required to notify the Telephone Company business office of the following information:

The F.C.C. Registration Number, or description of equipment if it is equipment lawfully connected as of October 17, 1977, and

The Ringer Equivalence Number of the registered terminal equipment or registered protective circuitry, and

The line number or directory number ^{PUBLIC SERVICE COMMISSION} to which the terminal equipment or protective circuitry will be connected, and

Other such information that may be required to assure the compatibility of the equipment to be connected. ^{JAN 11 1988}

A customer who fails to notify the Telephone Company of such connection will be subject to disconnection of service. ^{PURSUANT TO 807 KAR 5:011, SECTION 9(1)}

In the event customer-provided terminal equipment causes harm, the Telephone Company will, when practicable, notify the customer that discontinuance of service may be required; however, where prior notice is not practicable, the Telephone Company will, (1) promptly notify the customer of such temporary discontinuance, and (2) afford the customer the opportunity to correct the situation which gave rise to the temporary discontinuance. ^{BY: [Signature] PUBLIC SERVICE COMMISSION MANAGER}

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

Will Staggs

TARIF61/15 Vice President-Accounting & Finance
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.

Order No:

Date of Order:

3. USE OF SERVICE AND FACILITIES (Continued)

3.2 Connection of Certain Facilities of Customers (Continued)

B. Customer Premises Equipment (D)

Customers are not permitted to enter or make connections inside the Telephone Company protector. The network interface device when installed provides a compartment for customer connections.

C. Inside Wire

All inside wire shall be detariffed and deregulated effective January 1, 1987, by authority of the Federal Communications Commission in CC Docket No. 79-105.

Customer premise wiring includes all of the wiring and jacks inside the customer's premises as well as the wiring extending from the telephone company provided protective device or network interface, if present.

Customers will have the full right to use, change, rearrange, or add to the customer premise wiring beginning January 1, 1987. (D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1988

PURSUANT TO 601 KAR 5:011,
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

Will Staggs

TARIF61/16 Vice President-Accounting & Finance
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.
Order No:
Date of Order:

3. USE OF SERVICE AND FACILITIES (Continued)

3.3 Use of Subscriber Service

Subscriber Telephone service, as distinguished from public and semi-public telephone service, is furnished only for use by the subscriber, his family, employees or business associates, or persons residing in the subscriber's household. The Telephone Company has the right to refuse to install or discontinue subscriber telephone service on premises of public or semi-public character when the instrument is so located that the general public or patrons of the subscriber have access to the service. At such locations, however, service may be installed, provided the instrument is so located that it is not accessible for public use.

3.4 Use of Party Line Service

Applications for party line service are accepted by the Telephone Company with the understanding that each subscriber will so use the service as not to interfere with an equitable proportionate use of the service by the other subscribers on the same line. When the duration or number of local messages sent or received by a party line subscriber is so great as to prevent an equitable proportionate use of the line by other subscribers on the line, the Telephone Company shall have the right to require the subscriber to contract for a higher grade of service, or to discontinue the service of the subscriber in question. The Telephone Company reserves the right to limit the continuous use of a party line for a local message to five minutes.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1988

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY: Will Staggs
TARIF61/17 Vice President-Accounting & Finance
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.
Order No:
Date of Order:

3. USE OF SERVICE AND FACILITIES (Continued)

3.5 Tampering with Equipment

The Telephone Company may refuse to furnish or may deny telephone service to any person, firm or corporation on whose premises is located any telephone equipment owned by the Telephone Company which shows any evidence of tampering, manipulation, or operation or use of any device whatsoever, for the purpose of obtaining telephone service without payment of the charges applicable to the service rendered.

3.6 Use of Profane Language or Impersonation of Another

The Telephone Company may refuse to furnish or may deny telephone service to any person's firm or corporation who, over the facilities furnished by the Telephone Company, uses or permits to be used foul, abusive, obscene, or profane language; or impersonates or permits others to impersonate any other individual with fraudulent or malicious intent.

3.7 Governmental Objections to Service

The Telephone Company may refuse to furnish or may discontinue telephone service to any person, firm or corporation upon objection to the furnishing of such service made by or on behalf of any governmental authority on the grounds that such service is or is to be used for an illegal purpose.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1988

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

W. Staggs
Will Staggs

TARIF61/18 Vice President-Accounting & Finance
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.
Order No:

Date of Order:

4. ESTABLISHMENT AND FURNISHING OF SERVICE

4.1 Application for Service

Applications for service must be made on the Telephone Company's standard form of application. These applications become contracts when accepted in writing by the Telephone Company, or upon the establishment of service. The terms and conditions specified in such contracts are subject to these General Rules and Regulations and the Local Exchange Service Tariffs for the particular exchange from which service is to be furnished. Any change in rates, rules or regulations shall act as a modification of the contract to that extent, without further notice.

Requests from subscribers for additional service, etc., may be made verbally, if the original contract provides for such additional service as may be ordered. A move from one location to another (Outside Move) within the same Exchange Area is not considered to terminate the contract and orders for such moves may be made verbally.

4.2 Telephone Numbers

The subscriber has no property right in the telephone number or any right to continuance of service through any particular Central Office, and the Telephone Company may change the telephone number or the Central Office designation, or both, of a subscriber whenever it deems it advisable in the conduct of its business to do so.

A non-recurring charge shall apply on all telephone number changes made at the subscriber's request.

(T)
(T)

Special billing telephone numbers are usually unique numbers that may be available for the purpose of identifying designated toll calls or specific local service. When available, special billing telephone numbers are provided to Telephone Company customers upon request at the rate of \$1.50 per month.(1) The Company reserves the right to change or discontinue use of special billing telephone numbers whenever it is deemed advisable in the conduct of its business to do so.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUL 08 2002

(1) In addition to the regular service charges.

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY Stanford Bell
SECRETARY OF THE COMMISSION

ISSUED: June 7, 2002
ISSUED BY: Vice President, State Government Affairs
Little Rock, Arkansas

EFFECTIVE: July 8, 2002
ISSUED BY THE AUTHORITY OF P.S.C.
Tariff Filing No.:

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.2 Telephone Numbers (Continued)

If available, telephone numbers may be reserved for future use as requested by the customer at the rate of \$1.50 per month.(1) The Telephone Company reserves the right to change or use the reserved telephone number or central office designation, or both, whenever it deems it advisable in the conduct of its business to do so. Should it become necessary to change telephone numbers or central office designation, the customer will be given 30 days notice of this cancellation.

Depending upon the capabilities of the central office switching equipment, primary telephone numbers may be arranged to "rotary hunt" to a designated idle number in service for the same customer. It may be required that the designated "rotary hunting" number be in a consecutive sequence with the primary number.

4.3 Payment for Service

The subscriber is required to pay all charges for exchange services and facilities, and for toll messages in accordance with provisions contained elsewhere in these General Rules and Regulations. The subscriber is held responsible for all charges for telephone service rendered at his telephone, both exchange and toll, including charges for toll messages on which the charges have been reversed.

A. Bills

Regular monthly bills are due and payable upon presentation.

Customers are normally provided one copy of the regular monthly bill. Additional copies may be provided at a charge of \$1.50 per copy.

B. Bill Format

ALLTEL Kentucky, Inc. Bill Contents

1. Bill Remittance

Each bill will include a Bill Remittance Page. This page should always be returned when making payments in order to ensure that proper credits are given. This will be the first page of any given bill.

(1) In addition to the regular service charges.

PUBLIC SERVICE COMMISSION

ISSUED: April 27, 1992

Steve Mowery
Staff Manager - Regulatory Affairs
P.O. Box 2177
Little Rock, AR 72203

OF KENTUCKY
EFFECTIVE: May 27, 1992
ISSUED BY THE AUTHORITY OF P.S.C.

MAY 27 1992

Order No:
Date of Order:

TARIF61/20

PURSUANT TO 807 KAR 5:011.
SECTION 9 (1)

BY: Steve Mowery
PUBLIC SERVICE COMMISSION MANAGER

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.3 Payment for Service (Continued)

B. Bill Format (Continued)

1. Bill Remittance (Continued)

(M)(N)

- a. The total amount due for the current month will be shown on this page. A detailed breakdown of all applicable charges will be displayed on subsequent pages.
- b. The "Amount Enclosed" line should be completed if paying any amount that is different than the total amount due.

2. Bill Summary

Each bill will include a Bill Summary Section, summarizing and totaling all applicable sections.

- a. The total amount due for the current month is shown here.
- b. A record of past transactions is shown here. Any past due balance will be printed in this area.
- c. Each section will have a title. Each section title may have more than one page.
- d. The current ALLTEL local service, non-recurring charges are shown on this page. For a detail of these charges, refer to the specific ALLTEL detail sections.
- e. The charges for other carriers including local service, non-recurring charges and toll charges are shown in this section. For a detail of these charges, refer to the detail section for the appropriate carrier(s).
- f. The federal, state and other taxes are shown on this page.
- g. The amount of ALLTEL local service charges, other carriers charges, non-recurring charges, and toll charges for either regulated or non-regulated services are shown on this page.

(M)(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY

ISSUED: April 27, 1992

Steve Mowery *Steve Mowery*
Staff Manager - Regulatory Affairs
P.O. Box 2177
Little Rock, AR 72203

EFFECTIVE: May 27, 1992

ISSUED BY THE AUTHORITY OF P.S.C.

MAY 27 1992

Order No:

Date of Order:

TARIF61/21

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1)

BY: *Cham Haller*
PUBLIC SERVICE COMMISSION MANAGER

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.3 Payment for Service (Continued)

B. Bill Format (Continued)

3. ALLTEL Summary of Regulated Charges

(M) (N)

This section summarizes and totals all applicable charges specifically billed by ALLTEL. All customers will receive this section, and specific charges will be detailed in following sections as needed.

- a. Applicable regulated local service and/or non-recurring charges or credits will be printed in this section.
- b. Your local service billing period and the amount of monthly recurring charges for regulated local service are shown in this section of the bill.
- c. The charges for the Federal Communications Commission mandated subscriber line charges will be shown on this page.
- d. The total ALLTEL toll charges is shown in this section.
- e. The total ALLTEL regulated charges are shown on this page.

4. ALLTEL Detail of Regulated Other Charges and Credits

This section displays and itemizes charges for the following services: Deposit Interest, Installment Billing Details, Advance Payment Amounts, Service Connection Charges, Partial Monthly Charges or credits for charges to regulated Local Service, and other miscellaneous transactions.

5. ALLTEL Detail of Regulated Service and Subscriber Line Charges

This section details for all customer the quantity of access lines, tariffed custom calling features, ALLTEL optional calling plan charges, and subscriber line charges. The amount of billing for each will be shown.

(M) (N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: April 27, 1992

Steve Mowery *Steve Mowery*
Staff Manager - Regulatory Affairs
P.O. Box 2177
Little Rock, AR 72203

EFFECTIVE: May 27, 1992

ISSUED BY THE AUTHORITY OF P.S.C.

MAY 27 1992

Order No:

Date of Order:

PURSUANT TO 807 KAR 5.011.

SECTION 9 (1)

BY: *Cheryl Miller*
PUBLIC SERVICE COMMISSION MANAGER

TARIF61/22

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.3 Payment for Service (Continued)

B. Bill Format

6. ALLTEL Detail of Regulated Toll Charges

This section is printed only for customers who have made toll calls that are handled by ALLTEL. A brief description of each service with the total billing will be shown.

7. Long Distance Carriers'* Summary of Charges

This section will be printed for customers who have placed calls that were handled by this long distance company. ALLTEL is a billing agent for these calls.

a. The total toll charges will be shown in this section. A detailed listing of customer telephone calls will be printed on a following section, identified by the specific carrier.

b. The total of all charges associated with each long distance carrier will be shown on this page. The total of all carrier(s), as applicable, will be carried forward to the BILL SUMMARY page shown above. This amount will then be reflected as "other carriers".

* i.e. AT&T, MCI, Sprint, etc.

8. Long Distance Carriers'* Detail of Other Charges and Credits

This section lists partial monthly charges or credits and service connection charges for this company only.

9. Long Distance Carriers' Detail of Toll Charges

This section will list all toll calls that are handled by long distance carriers. Two lines are used to record each call. Codes used here are explained on the back of each bill page.

PUBLIC SERVICE COMMISSION
OF KENTUCKY

ISSUED: April 27, 1992

Steve Mowery *Steve Mowery*
Staff Manager - Regulatory Affairs
P.O. Box 2177
Little Rock, AR 72203

EFFECTIVE: May 27, 1992

ISSUED BY THE AUTHORITY OF P.S.C.

MAY 27 1992

Order No:

Date of Order:

TARIF61/23

PURSUANT TO 807 KAR 5:011.

SECTION 9 (1)

BY: *Shirley Helle*
PUBLIC SERVICE COMMISSION MANAGER

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.3 Payment for Service (Continued)

B. Bill Format (Continued)

(N) (M)

10. ALLTEL Detail of Non-Regulated Charges

This section lists the non-regulated services billed by ALLTEL. The details include other charges and credits associated with non-regulated services as well as the itemization of all non-regulated services.

This section includes the statement - "NONPAYMENT OF ITEMS ON THIS PAGE WILL NOT RESULT IN DISCONNECTION OF YOUR LOCAL SERVICES".

11. Long Distance Carriers* Detail of Non-Regulated Toll Charges

This section includes detailed non-regulated toll messages, i.e. non-tariffed 900 messages, etc.

This section includes the statement - "NONPAYMENT OF ITEMS ON THIS PAGE WILL NOT RESULT IN DISCONNECTION OF YOUR LOCAL SERVICE".

* Long distance carriers may include AT&T, MCI, Sprint, etc.

(N)

C. Rendering of Bills

(M)

Bills for flat rate exchange service will be rendered in advance.

Bills for Toll Service will be rendered monthly in arrears.

D. Collections

The bill becomes delinquent fifteen (15) days after the billing date. Service may be temporarily discontinued (disconnected) by the Company on all delinquent accounts after five (5) days from the delinquent date, provided five (5) days written notice is given to the customer.

(C)

A "restoral of service" charge equal to the initial Service Order Charge and Line Connection Charge is applicable to each reconnection of service on paid delinquent accounts. A Premise Visit Charge is also applicable to each reconnection of service when a premise visit is necessary.

PUBLIC SERVICE COMMISSION
OF KENTUCKY

(M)

EFFECTIVE

ISSUED: April 27, 1992

EFFECTIVE: May 27, 1992

Steve Mowery *Steve Mowery*
Staff Manager - Regulatory Affairs
P.O. Box 2177

ISSUED BY THE AUTHORITY OF P.S.C.
MAY 27 1992
Order No:
Date of Order:

Little Rock, AR 72203

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: *Steve Mowery*
PUBLIC SERVICE COMMISSION MANAGER

TARIF61/24

SECTION 4

Third Revised SHEET 7

Cancels Second Revised SHEET 7

4. ESTABLISHMENT AND FURNISHING OF SERVICE (Continued)

4.3 Payment for Service (Continued)

E. Subscriber about to Vacate Premise

The Company will hold a subscriber about to vacate a premise responsible for all service rendered up to and including the date specified by the subscriber for the discontinuance of service.

When the Telephone Company is required to pay three percent (3%) utilities gross receipts license tax for schools, authorized by K.R.S. 160.613, the Telephone Company will increase its rates in any such county in which it is required to pay such school tax by three percent (3%).

4.3.1 Special Promotions

A. Upon occasions, the Company may elect to offer special promotions of new or existing services or products for limited periods as approved by the Public Service Commission. These promotions are a temporary waiver of certain recurring and non-recurring charges. Prior to the Company's promotional offering, the offering, along with the promotional period's estimated revenue effect shall be filed with the Kentucky Public Service Commission for approval. (T)

B. Upon initial availability in a particular exchange of ALLTEL custom calling feature(s), service(s) or combinations thereof, the Company may elect to waive the nonrecurring charges and up to the first two month's recurring charges for customers subscribing to such service(s) or feature(s) for a period of up to sixty days following the date on which such service(s), feature(s) or combinations thereof, becomes available in that exchange. If a promotion or a waiver for such feature(s), service(s) or combinations thereof is in effect for all customers in the customer's class of service at the time the customer orders the feature(s) or service(s), the general promotion or waiver will apply instead of this waiver. A subscriber may not participate in both this waiver and a concurrent general promotion or waiver for the feature(s) ordered. (N)

4.3.2 Special Arrangements on Tariffed Services

Arrangements may be developed by the Company and, at the Company's discretion, offered on a case-by-case basis taking into account special customer considerations including, but not limited to, volume or term commitments, bundled services, in response to a competitive offering or for a service not generally offered under this tariff. ICB rates and terms will be offered to the Customer in writing and a contract entered into between the Company and the Customer. (N)

OCT 06 2003

PURSUANT TO 807 KAR 5-011
SECTION 9 (1)

ISSUED: September 4, 2003

EFFECTIVE: October 6, 2003

ISSUED BY: Vice President – State Government Affairs
Little Rock, Arkansas

BY: *Cheryl L. Smith*
EXECUTIVE DIRECTOR
ISSUED BY AUTHORITY OF P.S.C.
Order No.:

4. Establishment and Furnishing of Service (Continued)

4.4 Maintenance and Repairs

A. Maintenance of Company Owned Facilities

All ordinary expense of maintenance and repair, of Company owned facilities, unless otherwise specified in the Telephone Company's tariff, is borne by the Telephone Company. The subscriber agrees to take good care of the facilities and all accessories connected therewith. In case of loss of, damage to, or destruction of any of the Company's facilities, or accessories, not due to ordinary wear and tear, the subscriber is held responsible for the cost of restoring the facilities to its original condition, except where such damage is not occasioned by the negligence of the subscriber.

B. Maintenance of Customer Owned Equipment

When the Company makes a repair visit and determines that the trouble is caused by facilities for which the customer is responsible, the Company will inform the customer that the trouble is in facilities for which the customer is responsible. The Company, however, will not provide repairs to facilities for which the customer is responsible under this tariff. This service is provided as a part of basic local exchange service. No additional charges will apply.

4.5 Unusual Installation Costs

Where special conditions or special requirements of the subscriber involve unusual installation costs, the subscriber may be required to pay a reasonable proportion of such costs. Where service is to be established at a location that would involve undue hazards, or where accessibility is impracticable, to employees of the Telephone Company, the customer may be required to install and maintain the Telephone Company's equipment and facilities in a manner satisfactory to the Telephone Company, any remuneration to be based on the conditions involved.

4.6 Reserved For Future Use

4.7 Late Payment Charge

A late payment charge of 2% applies to each customer's bill when any undisputed portion of a previous month's bill has not been paid in full prior to the next billing date. The 2% charge is applied to all new charges on a customer's previous month's bill which were not paid prior to the next billing date. The minimum late payment charge is \$5.00. Additional penalty charges shall not be assessed on unpaid penalty charges.

(I)
(I)
(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JUN 12 2001

PURSUANT TO 807 KAR 5011,
SECTION 9 (1)

BY: Stephen D. Bess
SECRETARY OF THE COMMISSION

ISSUED: May 15, 2001

EFFECTIVE: June 14, 2001

ISSUED BY: Steve Mowery, Vice President
State Government Affairs
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.
Order No.:
Date of Order:

5. TELEPHONE DIRECTORIES

5.1 Distribution

The Telephone Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Additional Company directories will be furnished at the discretion of the Company at \$1.00 each. (1)

5.2 Ownership and Use

Directories regularly furnished to subscribers are the property of the Telephone Company, are loaned to subscribers only as an aid to the use of the telephone service, and are to be returned to the Telephone Company upon request. Subscribers must not deface or mutilate directories. The Telephone Company shall have the right to make a charge for directories issued in replacement of directories destroyed, defaced, or mutilated while in possession of the subscriber. To insure usefulness of the directory, no binder, holder, or auxiliary cover, except such as may be provided by or with consent of the Telephone Company, shall be used on or in connection with any directory furnished by the Telephone Company.

- (1) Directories of other telephone companies will be furnished on request, when available, at the cost to the Company for acquiring such directories, plus a handling charge of \$1.00.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1988

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: George L. Hill
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

W. Staggs
Will Staggs

TARIF61/24 Vice President-Accounting & Finance
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.

Order No:

Date of Order:

6. ESTABLISHMENT AND MAINTENANCE OF CREDIT

6.1 Establishment of Credit

The Telephone Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different address, until arrangements have been made to liquidate such previous indebtedness to the Company.

In order to insure the payment of all charges due for its service, the Telephone Company may require any subscriber to establish and maintain his credit in one of the following ways:

By furnishing references acceptable to the Telephone Company.

By means of a cash deposit.

Letter of credit/guarantee from a telephone company subscriber who has established acceptable credit with the telephone company.

6.2 Deposits

The Telephone Company may require a minimum cash deposit or other guaranty to secure payment of bills. The amount of deposit normally required shall not exceed two-twelfths (2/12) of the subscribers actual or estimated annual bill. Service may be refused or discontinued for failure to pay the requested deposit. Interest, as prescribed by KRS 278.460, beginning on the date of deposit, will be paid annually either by refund or credit to the customer's bill, except that no refund or credit will be made if the customer's bill is delinquent on the anniversary date of the deposit.

The deposit may be waived upon a subscriber's showing of satisfactory credit or payment history, and required deposits will be returned after one (1) year if the subscriber has established a satisfactory payment record for that period. If a deposit has been waived or returned and the subscriber fails to maintain a satisfactory payment record, a deposit may then be required. The Telephone Company may require a deposit in addition to the initial deposit if the subscriber's classification of service changes or if there is a substantial change in usage. Upon termination of service, the deposit, any principle amounts, and any interest earned and owing will be credited to the final bill with any remainder refunded to the subscriber.

PUBLIC SERVICE COMMISSION
OF KENTUCKY

ISSUED: April 27, 1992

Steve Mowery *Steve Mowery*
Staff Manager - Regulatory Affairs
P.O. Box 2177
Little Rock, AR 72203

EFFECTIVE May 27, 1992

ISSUED BY THE AUTHORITY OF P.S.C.

MAY 27 1992

Order No:

Date of Order:

TARIF61/25

PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)

BY: *Sharon Hallett*
PUBLIC SERVICE COMMISSION MANAGER

(T)

(T)
(M)

6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

6.2 Deposits (Continued)

In determining whether a deposit will be required or waived, the following criteria will be considered: (N)

1. Previous payment history with the Telephone Company. If the subscriber has no previous history with the Telephone Company, statements from other utilities, banks, etc. may be presented by the subscriber as evidence of good credit.
2. Whether the subscriber has an established income or line of credit.
3. Length of time the subscriber has resided or been located in the area.
4. Whether the subscriber owns property in the area.
5. Whether the subscriber has filed bankruptcy proceedings within the last seven years.
6. Whether another subscriber with a good payment history is willing to sign as a guarantor for an amount equal to the required deposit.

If a deposit is held longer than 18 months, the deposit will be recalculated at the subscriber's request based on the subscriber's actual usage. If the deposit on account differs from the recalculated amount by more than \$10.00 for a residential subscriber or 10 percent for a non-residential subscriber, the Telephone Company may collect any underpayment and shall refund any overpayment by check or credit to the subscriber's bill. No refund will be made if the subscriber's bill is delinquent at the time of the recalculation. (N)

6.3 Deposit not to Affect Regular Collection Practices (M)

The fact that a deposit has been made shall in no way relieve the applicant or subscriber from complying with the Telephone Company's regulations as to advance payments and the prompt payment of bills on presentation; nor constitute a waiver or modification of the regular practices of the Telephone Company providing for the discontinuance of service for non-payment of any sums due the Telephone Company for services rendered. The Company may discontinue service to any subscriber failing to pay current bills without regard to the fact that such subscriber has made a deposit with the Company to secure payment of such bills or has furnished the Company with a guarantee in writing of such bills. (M)

PUBLIC SERVICE COMMISSION
OF KENTUCKY

ISSUED: April 27, 1992

Steve Mowery *Steve Mowery*
Staff Manager - Regulatory Affairs
P.O. Box 2177
Little Rock, AR 72203

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MAY 27 1992

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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)BY: *Shawn Deller*
PUBLIC SERVICE COMMISSION MANAGER

6. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Continued)

6.4 Reserved for Future Use

6.5 Reserved for Future Use

6.6 Discontinuance of Service for Failure to Establish Credit

Service may be disconnected for failure to establish credit, as authorized above, within five days after the Company has served or mailed notice requiring the subscriber to do so.

6.7 Reserved for Future Use

6.8 Restoral of Service Charge

Where service has been discontinued for failure to establish credit as above, the regular restoral of service charge will be made and collected by the Company as specified in Section 4.3.C of this Tariff.

(D) (M)

(M)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: April 27, 1992

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TARIF61/27

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PURSUANT TO 807 KAR 5:011

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Date of Order:

BY:

PUBLIC SERVICE COMMISSION MANAGER

7. BUSINESS AND RESIDENCE SERVICE

(C)

The determination as to whether customer service should be classified as business or residence is based mainly on the character of use to be made of the service. Although, in general, business rates apply at business locations and residence rates apply at residence locations, residence service will not be furnished at business locations except as provided in 7.2(E) following.

7.1. In general, business rates apply whenever the use of the service is primarily or substantially of a business, professional, institutional or otherwise occupational nature, where the service is located on a premises whose main use is nonresidential. Examples of locations at which business rates apply are:

- A. At offices, stores, factories, mines, and all other places of a strictly business nature.
- B. At houses or apartments where rooms are rented or boarders are taken or both, and in halls and offices of hotels and apartment houses. However, when it is clearly evident that the service located in the customer's house or in an owner's, manager's or occupant's private rooms or apartment is to be used primarily for the domestic purposes of the customer, then residence rates apply.
- C. At quarters occupied by clubs and fraternal societies, public, private, or parochial schools, hospitals, libraries and other institutions, and in churches. However, at locations, such as fraternity houses where members of the organization lodge, or lodge and board within the building, residence rates apply.
- D. At tool houses or construction offices of contractors engaged in the reconditioning or remodeling of any structure whether the structure is to be used for business or residence purposes upon completion of the work.
- E. At residence locations in the same building as the customer's business establishment or at residence locations adjacent to the subscriber's place of business when it is not evident that the telephone located in the residence is to be employed primarily for residence use.
- F. At all other locations where the subscriber's primary use of the service is for business purposes.
- G. Customers under the Sharing and Resale Tariff, even though a residence directory listing may apply.


(C)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 15 2003

PURSUANT TO 807 KAR 5.011
SECTION 9 (1)

BY


EXECUTIVE DIRECTOR

ISSUED: August 15, 2003
ISSUED BY: Vice President – State Government Affairs
Little Rock, Arkansas

EFFECTIVE: September 15, 2003
ISSUED BY AUTHORITY OF P.S.C.
Order No.:

7. **BUSINESS AND RESIDENCE SERVICE (Continued)**

(C)

7.2 In general, residence rates apply when the use of the service is of a domestic nature or is located on a premises whose main use is residential and provided that service is not used substantially for business purposes. Examples of locations of which residence rates apply are:

- A. At private residences.
- B. At private apartments in hotels, boarding houses, college dormitories, and hospitals when separate main station service is provided in such apartments and where the use of the service is confined to the domestic use of the customer.
- C. At the place of residence of a clergyman, physician, nurse, dentist, veterinary surgeon or other medical practitioner or Christian Science practitioner. Abbreviated titles such as "Dr.", "Rev.", "Judge", "Professor", are not considered business designations.
- D. In a private stable or garage when it is strictly a part of the customer's domestic establishment. Also, residence extensions are permitted in barns if the use of the service for any business purpose is only incidental. Separate exchange service or extension station service furnished at commercial farm locations for business use are classified as and charged for as business service.
- E. Residential secretarial lines may be terminated in telephone answering facilities at telephone answering bureaus.

(C)
(N)

7.3 Changes from business service to residence service are made only in the event of a change in the customer's arrangements which would entitle him to a residence classification of his service, as specified in 7.2 above.

A change of service classification from business to residence requires a number change.

7.4 Changes from residence to business service may be made without change in telephone number, if the customer so desires. Service Charges, which apply for such changes, are quoted in Section 27 of this tariff.

When it is determined that a customer with residence service is using that service in such manner that it should be classified and charged for as business service under the provisions of 7.1. above, the Company may disconnect the customer's service in the event he refuses to permit his service to be classified as business service and to pay the business rate.

(N)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

SEP 15 2003

PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

BY Charles L. Dorn
EXECUTIVE DIRECTOR
EFFECTIVE September 15, 2003
ISSUED BY AUTHORITY OF P.S.C.
Order No.:

ISSUED: August 15, 2003
ISSUED BY: Vice President - State Government Affairs
Little Rock, Arkansas

8. INITIAL CONTRACT PERIODS (MINIMUM SERVICE PERIOD)

Except as specified elsewhere in this Tariff, the minimum contract period is one month from the date service or additions to service are established and the minimum charge is the authorized rate for one month. For purposes of rate administration each month is considered to have 30 days.

The Telephone Company may require a contract period longer than one month at the same location in connection with unusual construction necessary to meet specific demands for service. (D)

When a customer cancels an order for service carrying a termination charge prior to the establishment of that service, a termination charge applies equal to the cost incurred by the Telephone Company in engineering. (D)

The length of contract period for extra directory listings, and for joint user service, where the listing actually appears in the directory, is the directory period except as provided in Section 9 of this tariff. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers. (D)

The Telephone Company may require a contract period longer than one month at the same location in connection with unusual construction necessary to meet special demands, and involving extra costs. (D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1988

PURSUANT TO 807 KAR 5:011,
SECTION 9 (1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY: W. Staggs
Will Staggs
TARIF61/29 Vice President-Accounting & Finance
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.
Order No:
Date of Order:

9. DISCONNECTION AND TERMINATION OF SERVICE

(T)

A. Termination of Service

(N)

Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Telephone Company, and upon payment of the termination charges given below, in addition to all charges due for service which has been furnished.

In the case of service for which the initial contract period is less than one month, charges for one full month shall apply.

In the case of directory listings and joint-user service where the listing has appeared in the directory, the charges due are to the end of the directory period, except that in the following cases charges will be continued only to the date of termination of the extra listing or joint-user service, subject, however, to a minimum charge for one month:

1. The contract for the main service is terminated.
2. The listed party or joint user becomes a subscriber to some class of exchange service.
3. The listed party or joint user moves to a new location.
4. The listed party or joint user dies.

Contracts for periods of longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Telephone Company being notified, and upon payment of all charges due to the date of termination of the service.

B. Disconnection of Service

(N)

Telephone service is subject to disconnection or suspension for any of the reasons listed below. If service is disconnected, a new telephone number will be assigned and you will be required to pay installation charges again. If service is suspended, your telephone number is reserved for 15 days and you will not be charged installation charges again.

1. Nonpayment of an Undisputed Delinquent Account. Service will not be suspended or discontinued for nonpayment of a delinquent charge until ALLTEL Kentucky, Inc. has notified you in writing at least five days in advance of the suspension or discontinuance.
2. Unauthorized use of telephone utility equipment in manner which creates an unsafe condition or creates the possibility of damage or destruction to such equipment.
3. Refusal after reasonable notice to permit inspection, maintenance, or replacement of telephone utility equipment.
4. Misrepresentation of identity in obtaining telephone utility service.
5. Failure to post a required deposit or guarantee.
6. Failure to comply with terms of a settlement agreement.
7. Failure to obtain the Telephone Company's permission to connect terminal equipment or protective circuitry to the Telephone Company's facilities.
8. Use of any service listed in this tariff for the purpose of allowing the subscriber or any other telephone user to avoid usage, message, or toll charges that would otherwise be applicable.
9. As provided by State or Federal law.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

ISSUED: December 20, 2000

EFFECTIVE: January 20, 2001

ISSUED BY: Vice President - State Government Affairs
Little Rock, Arkansas

ISSUED BY THE AUTHORITY, **JAN 20 2001**
Order No.:
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PURSUANT TO 807 KAR 5.011,
SECTION 9 (1)
BY: Stephan O. Bue
SECRETARY OF THE COMMISSION

10. SPECIAL SERVICES AND FACILITIES

Special services and facilities, not ordinarily used in the furnishing of exchange telephone service and not otherwise mentioned in, or provided for by the tariff schedules of the Telephone Company, may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, not to exceed five years provided such special service or facility or use made thereof is not unlawful and does not interfere with the telephone service furnished by the Telephone Company. Charges for any services not provided for in this tariff will be provided for on an individual case basis based on cost. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Telephone Company, the Telephone Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the Commission may terminate such contract whenever, in its opinion, public interest requires such termination. (D)

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

JAN 01 1988

PURSUANT TO 807 KAR 5:011,
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ISSUED BY:

W. Staggs
Will StaggsTARIF61/31 Vice President-Accounting & Finance
Little Rock, AR 72203ISSUED BY THE AUTHORITY OF P.S.C.
Order No:

Date of Order:

11. CONSTRUCTION CHARGES

11.1 General Regulations

The charges, deposits and regulations specified below apply in connection with all classes of service or facilities furnished by the Telephone Company and are in addition to the installation charges applying in connection with particular classes of service or facilities and in addition to service connection and move charges which are covered separately in the other sections of this tariff. (C)

Construction charges may be payable, at the option of the Telephone Company, at the time the application is made.

When a deposit or a portion of a deposit is refunded in accordance with the plan for extension to new real estate additions, (Paragraph 11.2.C.), interest will be paid at the annual rate of 6% on the refunded portion of the deposit for the period held if it has been held 30 days or more. Interest on the refunded portion of the deposit is payable at the same intervals at which refunds are made.

Plant extensions made by the Telephone Company in accordance with these rules, however financed, shall be and remain the property of the Telephone Company or may be owned by some other company with whom the Telephone Company has a joint-user agreement.

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements and Private Branch Exchange Trunks

A. Within the Base Rate Area

PUBLIC SERVICE COMMISSION
OF KENTUCKY

Within the base rate area the Telephone Company will extend its distributing plant to furnish basic exchange service to any applicant without requiring a construction charge.

JAN 01 1988

B. Outside the Base Rate Area

PURSUANT TO KY STATUTE 1980-111,

Outside the base rate area but within the exchange area, the Telephone Company will extend its distributing plant to applicants in areas where facilities are not available under the following conditions:

- 1) New plant extensions required for furnishing company multi-party or zoned one-party rural service will be constructed by the Telephone Company under the following conditions:

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ISSUED BY:

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11. CONSTRUCTION CHARGES (Continued)

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements and Private Branch Exchange Trunks (Continued)

B. Outside the Base Rate Area (Continued)

1) (Continued)

- a) An allowance of 750 feet, route measurement on public right-of-way per customer will be made for such plant extensions without the application of a construction charge.
- b) Applicants may, at the option of the Telephone Company, be required to: (1) execute a termination agreement in an amount equal to 12 months exchange service, or (2) make an advance payment in an amount equal to 12 months exchange service in cases where no construction charges are applicable.
- c) For the construction in excess of the allowance stated in paragraph a) above, applicants for service are required to pay a construction charge equal to the average estimated per foot cost of the total line extension plus an amount equal to the Company's additional liability for Federal Income Taxes resulting from the application of this construction charge.
- d) Each customer receiving service under such extension will be reimbursed under the following plan: Each year for a period of not less than ten (10) years, which for the purpose of this rule shall be the refund period, the utility shall refund to the customer or customers who paid for the excessive footage the cost of 750 feet of the extension in place for each additional customer connected to the extension installed and not to extensions or laterals therefrom, but in no case shall the total amount refunded exceed the amount paid the utility after the end of the refund period, no refund will be required to be made.

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SECTION 9 (1)BY: [Signature]
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Date of Order:

11. CONSTRUCTION CHARGES (Continued)

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements and Private Branch Exchange Trunks (Continued)

B. Outside the Base Rate Area (Continued)

- 2) New line extensions and/or reinforcement of existing line facilities required for furnishing leased line (loops) service in the rural area of the exchange will be constructed by the Telephone Company so long as the estimated cost does not exceed five times the estimated additional revenue, less pole rental, derived from the extension. When the cost exceeds five times the additional annual exchange revenue, less pole rental expense, the applicant will be required to pay a construction charge equal to the difference between the cost and five times the additional annual exchange revenue, less pole rental expense, derived from the extension. A special type or amount of construction may be subject to a construction charge and/or termination agreement.

C. Extensions for New Real Estate and Housing Additions

In real estate additions, when the promoter or developer desires to have telephone service made available for prospective residents without costs other than the regular service charges, and when in the judgement of the Company, the financial risk involved in the plant extension does not warrant the expenditure, the promoter or developer may make the following arrangement:

- 1) Deposit with the Company the cost of providing facilities plus an amount equal to the Company's additional liability for Federal Income Taxes resulting from the service connection of this construction charge for a distributing plant extension the addition of sufficient capacity to serve an agreed upon ultimate number of customers in the addition.
- 2) Refunds of the deposit will be made to the promoter over a ten year period on the following basis:

PURSUANT TO ORDER NO. 5011,
At the end of each twelve-month period a refund will be made for each customer attached to the system during the twelve-month period, which is a net main station gain over and above the greatest twelve-month total of main stations for which a refund was previously made, provided the refund does not exceed the total amount of the deposit. The amount of the refund is a sum equivalent to the cost of 750 feet of the extension installed for each additional customer connected during the twelve-month period. Deposits not refunded within ten years in accordance with the above become the property of the Company.

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ISSUED BY: W. Staggs
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TARIF61/34 Vice President-Accounting & Finance
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11. CONSTRUCTION CHARGES (Continued)

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements and Private Branch Exchange Trunks (Continued)

D. Rules for Placement of Underground Facilities

- 1) The Company plans, when feasible, to replace existing aerial facilities with underground facilities in the course of normal operation. If a customer requests the removal and/or replacement of existing aerial facilities with underground facilities before removal and/or replacement is planned by the Company, such removal and/or replacement (including any additional plant segment necessarily involved) will be done at the expense of the customer as provided by the Company's tariff.
- 2) When requested by the developer or promoter of subdivisions or mobile home parks, all distribution and service lines, except necessary above ground appurtenances, installed within the real estate addition, shall, when feasible, be installed underground; shall conform to the Company's construction standards; and shall be owned and maintained by the Company. The developer and/or promoter shall:

a) Easements

Developer shall furnish to the Company a plat showing the location and nature of the tract to be developed before grading or other work begins.

Developer, at no cost to the Company, will provide and record all easements and rights-of-way required by the Company for the installation, maintenance, and repair of its facilities located within the tract to be developed.

Developer will notify all purchasers of lots and/or dwelling units of the provisions of the easements and rights-of-way granted to the Company by incorporating the same in the Bill of Assurance, Plat and other documents, all of which shall be filed for record prior to the sale of any lot and/or dwelling unit.

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ISSUED BY:

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Order No:
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11. CONSTRUCTION CHARGES (Continued)

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements and Private Branch Exchange Trunks (Continued)

D. Rules for Placement of Underground Facilities (Continued)

b) Facilities

Installation of Distribution Lines:

Installation of the underground distribution systems and necessary above ground appurtenances shall take place after developer has completed all rough grading and final grade is established where the Company's facilities are to be installed. Developer shall at his own cost clean the ground of trees, stumps and obstructions where the Company's facilities are to be installed and the Company shall thereafter, with the developer's cooperation, complete the installation of its facilities including the trenching and backfilling.

Installation of Service Lines:

Individual underground service lines connecting each customer's premises to the distribution line shall be installed as and when telephone service is ordered by the customer. Trenching and backfilling or plowing shall be performed by the Company.

Excess Cost:

In those instances where, in the Company's judgement, installation of underground distribution lines and service lines in a subdivision or mobile home park will exceed the estimated cost of aerial construction of such facilities, the Company may at its option charge the developer the difference. In such situation the developer may, at his own cost, provide the trench for the Company's distribution lines in accordance with the company's specifications and backfill and grade the trench following installation of the Company's facilities.

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ISSUED BY:

W. Staggs
Will StaggsTARIF61/36 Vice President-Accounting & Finance
Little Rock, AR 72203ISSUED BY THE AUTHORITY OF P.S.C.
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11. CONSTRUCTION CHARGES (Continued)

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements and Private Branch Exchange Trunks (Continued)

D. Rules for Placement of Underground Facilities (Continued)

b) Facilities (Continued)

Dual Use:

Telephone lines may be installed in the same trench with other utility facilities unless, in the judgment of the Company, to do so would be dangerous, uneconomical, or impractical.

Connection to Existing System:

The connection from the end of the existing telephone distribution system to the underground system to be installed within the subdivision or mobile home park shall be made in accordance with the Company's tariff.

Removal of Aerial Facilities:

Where the Company has existing adequate aerial facilities located within the subdivision at the time the developer requests an underground distribution system, the Company shall remove and/or relocate such facilities underground and developer shall pay the Company any excess for the cost of the underground facilities over the cost of the aerial facilities, plus associated cost of any facilities removed. Whether any such aerial facilities are located outside the subdivision or placed underground within the subdivision shall be at the sole discretion of the Company.

Deposits:

When the developer desires to have service made available for prospective residences and when in the judgement of the Telephone Company such installation would be premature, a deposit may be required from the developer in accordance with paragraph 11.2.6 above.

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BY: [Signature]
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ISSUED BY:

W. Staggs
Will StaggsTARIF61/37 Vice President-Accounting & Finance
Little Rock, AR 72203

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11. CONSTRUCTION CHARGES (Continued)

11.2 Rules for Extensions of Permanent Distributing Plant for Company Exchange Access Arrangements and Private Branch Exchange Trunks (Continued)

D. Rules for Placement of Underground Facilities (Continued)

Changes:

If after the acceptance of request for service, the design of the subdivision or mobile home park is changed in a manner which increases the Company's estimated installation costs, or the estimated costs of installation are increased for any other reason not the fault of the Company, the Company may defer or discontinue installation of its facilities until such time as such additional cost is paid by the developer to the Company.

3) Service to Other Installations

Where feasible, underground distribution and service lines to single individual residences, mobile homes, apartments, shopping centers and other commercial developments from existing facilities will be provided at the request of the customer, if the customer pays to the Company a sum equal to the difference between the estimated cost of aerial facilities as against the estimated cost of underground facilities and provides the Company with such easements as are needed. Where required, conduit as specified by the Company, will be provided by the developer at his expense on his premises for Company facilities to and/or between apartments, shopping centers and other commercial type buildings.

Temporary underground service upon proper application shall be provided during the construction of residential or commercial property at the expense of the applicant in accordance with paragraph 11.4 below.

PUBLIC SERVICE COMMISSION
OF KENTUCKY

Lawn, yard or other related repair work necessitated by maintenance to buried facilities, shall be done by the customer and at his expense.

JAN 01 1988

11.3 Special Construction

PURSUANT TO 807 KAR 5:011,

When a special type of construction is furnished to a customer, an additional charge is made, equal to the difference between the estimated cost of the special type of construction and the estimated cost of standard construction. The customer is required to bear unusual maintenance costs for the special construction.

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ISSUED BY:

Will Staggs

TARIF61/38 Vice President-Accounting & Finance
Little Rock, AR 72203

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Order No:

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11. CONSTRUCTION CHARGES (Continued)

11.3 Special Construction (Continued)

Where either underground or aerial construction of facilities is required (other than by choice of the Telephone Company), an additional charge shall be made if the estimated cost of the type of construction required (underground or aerial) exceeds the estimated cost of the other type of construction. This charge shall be the difference between the two.

11.4 Temporary Service

Where plant construction (either inside or outside the base rate area) is required to provide any service or facility, temporary in character, or where it is necessary to place temporary construction in advance or permanent construction in order to meet the customer's requirements, the Telephone Company may require the applicant to pay the non-recoverable costs of the temporary construction or to contract for service beyond the initial period, or both.

11.5 Service Provided to Movable Premises

When telephone service is provided to movable premises by means of aerial plant, a clearance pole shall be provided if needed in the opinion of the Telephone Company. The customer shall place, own and maintain the pole. However, if the customer elects, the Telephone Company will place, own and maintain the pole and bill the customer the cost of placing the pole.

The clearance pole must comply with specifications determined to be applicable by the Telephone Company.

Provisions regarding underground service found in 11.2.D above shall apply for movable premises parks (mobile home parks) with the exception that no refund of the deposit as set out in paragraph 11.2.C.2) above shall be applicable.

PUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE

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PURSUANT TO 807 KAR 5:011,
SECTION 9(1)

BY: [Signature]
PUBLIC SERVICE COMMISSION MANAGER

ISSUED: December 17, 1987

EFFECTIVE: January 1, 1988

ISSUED BY:

W. Staggs
Will Staggs

TARIF61/39 Vice President-Accounting & Finance
Little Rock, AR 72203

ISSUED BY THE AUTHORITY OF P.S.C.
Order No:

Date of Order:

12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

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SECTION 9 (1)BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC)

12.1.1 GENERAL

ALLTEL DIGITAL CENTREX (ADC) Service is furnished subject to the availability of facilities, features and central office equipment as determined by the Company. The features available depend on the type of central office from which the service is offered. A description of each of these features can be found in 12.1.2 through 12.1.7.

(C)

(D)

(D)

- a. The service is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following service features:

- (1) Direct-Inward-Dialing (DID) and Direct-Outward-Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of an ADC system.
- (2) Intercommunication calls between stations of the same ADC system.
- (3) Identified-Outward-Dialing (IOD) by station number of outgoing long distance message calls dialed by a station. Only call s billed to the subscriber by this Company will be provided this identification.
- (4) Common recorded announcement interception of calls to unassigned station numbers.
- (5) Station Line Hunting.
- (6) Tel-Touch Service.

- b. Network Access Registers (NARs) provide access to local exchange and long distance networks and will be at the rates and charges as specified in Section 25.1 of this Tariff.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.1 GENERAL (Cont'd)

- c. The number of simultaneous exchange and toll network calls to and from ADC station lines and attendant positions of a ADC system is limited by the number of Network Access Registers subscribed to by the subscriber. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option chosen by the customer at the time the Network Access Register is installed. When a change in the operation is requested by the customer, the appropriate service charges as specified in Section 27 of this Tariff apply per Network Access Register affected.
- d. ADC station lines will consist of the intercom, basic features and optional services.
- e. An ADC system may be comprised of the following components:
 - Network Access Registers (NARs) ⁽¹⁾
 - ADC Station Lines ⁽¹⁾
 - Features
 - Telephones
 - Attendant Console Support Equipment
 - Attendant Console(s) ⁽²⁾
- f. ADC Service is not provided in association with Public Telephone Service. ADC service may be provided in association with PBX or Key System trunks. A surcharge per NARs will apply equal to the difference between the PBX or key trunk rate and the NARs rate.
- g. Certain auxiliary services may be available on an individual ADC station line and are subject to the capabilities of the serving central office.
- h. Customer premises equipment associated with this service is provided by the customer or as specified in Section 3 of this Tariff.
- i. Service charges as specified in Section 27 as well as charges specified in 12.1.3 of this Tariff apply to all ADC station line installations, customer requested moves, changes and rearrangements performed by the Company.

Note 1: Every system will include NARs and ADC Station Lines.

Note 2: Requires ADC station lines between the serving central office and the attendant console(s) location.

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ISSUED BY: Jan Teensma
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Shepherdsville, KY 40165

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC)

12.1.1 GENERAL (Cont'd)

- j. In a different central office serving area of multi-office exchange:
- (1) The rate for ADC Service in a FX or FCO area is monthly rate for the ADC Service desired, plus a FX or FCO mileage charge as specified in Section 37 of this Tariff.
 - (2) When ADC station lines are connected by facilities which are routed between two or more central offices in the same exchange, the foreign central office mileage charge is calculated separately on an airline basis between the ADC central office from which exchange service normally would be rendered.
- k. The lines for direct connections between an ADC system and other systems are provided primarily for communications between stations of the two systems. In such cases, rates and charges for the detached extension service as specified in Section 28 of this Tariff apply. In addition, these connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the ADC system to or from other systems (ADC or Non-ADC) provided such connections to the exchange or long distance network are only made at one system at a time. (C)
- l. End user charges as specified in the end user section of the ATS Tariff FCC No. 1 will apply to ADC. (C)
- m. A system may not be provided for intercommunication (stand alone) service only. Access to the exchange network must be provided.
- n. With the exception of Network Access Registers, suspension of ADC Service is not permitted.
- o. Directory Listing will be furnished subject to the rates and regulations specified in Section 31 of this Tariff.
- p. The minimum service periods applicable to ADC Service are as follows:
- (1) Month to Month - Normal service period as specified in Section 8 of this Tariff.
 - (2) Term Payment Plan - 36 Month and 60 Month.
 - (3) Except where the month to month option is selected, and except in the case of the NARs rate, customers subscribing to ADC Service are guaranteed rate stability for the service period selected.
- q. All ADC features are available only to lines utilizing Tel-Touch signaling.
- r. All exchange lines in an ADC system must be served by the same central office and have the same billing arrangement.
- s. At the option of the Company and subject to the availability of facilities and central office equipment, a Remote Line Unit or Subscriber Line Carrier may be provided on a special assembly basis.
- t. The ration of station lines to NARs for any individual customer can never be lower than 2:1, except when connecting ADC service to Key and PBX systems as described in Section 12.1.f. (T)

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC)

12.1.2 BASIC FEATURE PACKAGE

The Basic Feature Package will include but not be limited to the following features:

a. Attendant Features

Attendant features are offered in conjunction with customer-provided attendant consoles. Features are dependant upon type console(s) provided by the customer. Attendant console(s) provided by the customer must be compatible with ADC Service. Attendant console support equipment as specified in 12.1.7.c(3)(a) is required.

b. Station Features

(1) Automatic Line-Direct Connect Number

A station programmed to a dial specific internal station number or "0" for the attendant when a station user goes off-hook.

(2) Call Forwarding - Variable

When activated by a ADC station line user, automatically routes calls intended for his station line to any other station line selected within the same system or optionally outside the ADC system. The ADC station line selected may also be the attendant.

(3) Call Forwarding - Busy Line

Automatically routes calls to the attendant or preselected ADC station line when the called ADC station line is busy.

(4) Call Forwarding - Do Not Answer

Automatically routes calls to the attendant or preselected ADC station line when the called ADC station line does not answer within the preset ringing cycle.

(5) Call Waiting

With this feature, an incoming call encountering a busy station receives audible ringing. The called busy station receives a call waiting tone. The called busy station may then acknowledge the incoming caller on hold, then alternate between callers, or abandon one of the calls.

(6) Consultation Hold - All Calls

Allows a ADC station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. the station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may (1) return to the call initially held; (2) depress the switchhook thereby effecting Add-On Conference or (3) hang up and effect transfer of the initial call to the consulted party.

(7) Speed Calling

Lets the ADC station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number.

(8) Three-Way Calling

Allows a station user to add a third party to an existing two-party conversation.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC)

12.1.2 BASIC FEATURE PACKAGE (Cont'd)

c. System Features

(1) Direct Inward Dialing (DID)

The service allows for incoming calls from the exchange network to reach a specific station without attendant assistance.

(2) Direct Outward Dialing (DOD)

Outward calls may be dialed directly from any unrestricted ADC station line served by the ADC main switching equipment without the help of an attendant.

(3) Hunting

Hunting is a call completion feature that increases the likelihood of an incoming call being completed within a customer defined group of lines. When the caller accesses the group, ADC attempts to complete the call on a sequence of lines. Three types of hunt groups may be allowed and are as follows:

(a) Directory Number Hunting (DNH)

Each line in the hunt group has its own unique directory number. The hunt group can be accessed by dialing any number in the hunt group, but the number of lines hunted depends on the hunting option (circular or sequential) assigned to the DNH group. Circular hunts all the lines in the hunt group regardless of the starting point. Sequential hunting starts at the number dialed and ends at the last number of the group.

(b) Distributed Line Hunting (DLH)

Distributed Line Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. DLH provides equal distribution of calls.

(c) Multi-Line Hunt Group (Basic)

When a call is originated to a busy station line in a basic multi-line hunting group, the call hunts once in a prearranged order for an idle station through all remaining station lines in that group.

(4) Station-To-Station Calling

Calls may be dialed to completion between any two station lines of a digital ADC system.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.3 RATES AND CHARGES - Basic Feature Package

(C)

- a. ADC Exchange Access is provided by the appropriate Network Access Register(s) (NARs) as specified in Section 25.1 of this Tariff.
- b. ADC Station Lines which include the intercom and basic features, are provided on a per line basis.

	Month to Month Rate	36 Month Rate	60 Month Rate
(1) ADC Station Lines, 1-20 ea ¹	\$5.00	\$4.75	\$4.50
(2) ADC Station Lines, 21+ ea ¹	\$6.50	\$6.25	\$6.00

Note 1: To the monthly rate shown, add the appropriate Network Access Register

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ISSUED BY:

President - ALLTEL Kentucky, Inc.
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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I

a. Station Features

(1) Call Pickup

Allows an ADC station line user to answer calls directed to another ADC station line within the same preset call pick-up group.

(2) Speed Call - Long List

Individual - The long list can be dedicated to an individual line, in which case it can only be updated, deleted from, and used by this line.

Group - This list has one line designated as controller. Only the controller can add to, change, or delete numbers from the list. Other lines with access to this list are restricted.

(3) Ring Again

This feature allows a station user encountering a busy station to be notified when the busy station becomes idle and to be placed automatically in a ring again mode.

(4) Station Controlled Conference (Six Ports Max.)

This feature allows an ADC user to establish a conference call consisting of more than three conferees (maximum six) with the assistance of the attendant. The conferees can include lines in the same customer group, lines belonging to another customer group, and stations reached through trunks.

(5) Meet-Me Conference

This feature provides a six-party conference bridge and directory number for conferees to dial at a specified time to hold a conference.

(6)

(7)

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The information previously listed on this sheet has been moved to Sheet 30.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I (Cont'd)

b. System Features

(1) Distinctive Ringing

Distinctive Ringing is furnished to indicate the source of calls to idle station lines.

(2) Last Number Redial

The last number redial feature enables a subscriber to redial the last called number by depressing a single key rather than the entire number.

(3) Attendant Service

Local, Remote Consoles - The DMS-100 data structure permits maximum quantities of consoles, subgroups, and customer groups as follows:

- Maximum of 255 attendant consoles to be served
- Maximum of eight attendant subgroups per customer group
- Maximum of 4,095 customer groups per switch

Centralized, Limited to Host & Remote Line Equipment - This service allows a customer who has a number of locations within a city (all served by the same ADC switch) to centralize attendant service on a part-time basis.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I (Cont'd)

b. System Features (Cont'd)

(4) Class-Of-Service Restrictions

This service provides the capability to allow or deny individual station features. The restrictions can be arranged to control all calls originating or terminating on stations and tie trunks.

a. Fully Restricted Service

Two types of fully restricted service are applied to stations as described in the following:

- (1) Attendant restricted stations are denied access to the exchange network, and
- (2) Fully restricted stations are denied access to the exchange network and to the attendant.

b. Semi-Restricted Service

Semi-Restricted stations are allowed access to the exchange network only through the attendant.

c. Toll Restricted Service

Toll restricted stations are either toll denied or assigned toll diversion to the attendant.

d. Unrestricted Service

Unrestricted stations are allowed to access the exchange network, the toll network or any service accessible by dialing:

(5)

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BY: Jordan C. Neel
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Code Restriction Arrangements

A Code Restriction Arrangement automatically denies a portion of all ADC station lines of a ADC system direct outward dial access to one or more three-digit codes within the local calling area in which the system is located. Code restriction provides a distinctive tone to indicate that access is not permitted on call attempts.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I (Cont'd)

b. System Features (Cont'd)

(6) Data Call Protection

Data Call Protection prevents calls from being interrupted by call waiting tones, testing or busy verification attempts. Data call protection is not customer changeable and lines assigned this feature may not utilize call transfer or conference capabilities.

(7) Dial Pulse Conversion

Allows the acceptance of signaling from lines or incoming trunks in either dial pulse (DP) or DTMF and outputs the digits necessary to complete the call in either DP or DTMF (whichever is required by the equipment being installed).

(8) Executive Busy Override (EBO)

Allows a station user to gain access to a busy station by flashing the hookswitch during the busy tone then dialing a feature code. An EBO warning tone is transmitted to the called station and then a three-way is established.

(9) Dictation Access and Control (DTMF only)

Provides station access to customer-provided dictation recording equipment by dialing an access code - Push Button Dialing required.

(10) Loudspeaker and Radio Paging Access

This service allows stations and attendants to access customer provided loudspeaker paging equipment to summon a particular person, using speakers located on the customer's premises.

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(11) Intergroup Calling

Allows customers in different customer groups to call each other using abbreviated dialing, in the same manner that callers in the same customer group may call each other by dialing two through five digits.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I (Cont'd)

b. System Features (Cont'd)

(12) Uniform Call Distribution (UCD)

Uniform Call Distribution provides an even distribution of incoming network and intercom calls among the individual station lines of a hunt group and includes Circular Hunt.

- (a) Call Queuing is an option that may be added to the UCD arrangement. Queuing permits calls, in excess of ADC station lines in a UCD group, to be held in the central office and distributed in their order of arrival to ADC station lines in the UCD group as the ADC station line becomes available.

(13) Uniform Numbering Plan Capability

This feature enables a multi-location customer to have a uniform numbering plan among the ADC stations located at the various customer locations (perhaps connected by the tie lines). Each location is assigned a code (sequence of digits) as a unique identifier. The customer group members then call each other by dialing the location code followed by an extension number. No routing digits (typical of a tandem tie trunk network) are required to be dialed by the caller.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I (Cont'd)

c. Attendant Console Features

(1) Attendant Access to Paging

This feature allows an attendant to gain access to customer-provided loudspeaker paging equipment to summon a particular person over speakers located throughout the customer's premises. The feature also provides a preempt capability allowing an attendant to force-release a calling party from a loudspeaker access.

(2) Attendant Autodial

The attendant autodial feature permits an attendant to dial frequently called numbers by depressing the autodial feature key, which is programmed with the number. Depressing this key has the same results as dialing the digits manually.

(3) Attendant Call Park Recall Timer

This feature provides a separate timer for calls parked by the attendant. The timer defines the maximum time period that a call can spend in the parking lot. If the call is not retrieved or abandoned within the defined time, the call is unparked and the attendant is recalled.

(4) Attendant Call Selection

This feature enables an attendant to answer incoming calls in the order they are received, regardless of the incoming call type, or by manually selecting a specific incoming call type.

(5) Attendant Camp-On

This feature allows the attendant to extend an incoming call to a busy station. When the busy station becomes idle, it automatically rings and is connected to the waiting call.

(6) Attendant Conference (Max. Six Conferees)

With this feature, an attendant can establish a six-port conference call (not including the attendant).

(7) Attendant Console Display

The console display assists attendants in handling calls efficiently. The display unit is built into the attendant console.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I (Cont'd)

c. Attendant Console Features (Cont'd)

(8) Attendant Control of Trunk Group Access

This feature allows the attendant to control the access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

(9) Attendant Locked Loop Operation

This feature allows an attendant to hold a call on loop. Attendant locked loop operation consists of two hold types, manual and automatic. Both types are attendant console features.

(10) Attendant Release Upon Completion of Dialing

The attendant release feature allows an attendant to extend a call to a ADC trunk or a Plain Ordinary Telephone Service (POTS) trunk, then release the call after the dialing is completed and before outpulsing to the trunk is completed.

(11) Attendant Speed Calling

This feature allows an attendant to dial frequently dialed numbers by depressing a speed call key and dialing one or two digits instead of all digits in the number. The frequently dialed number may be a directory number, authorization code, account code, or access code.

(12) Attendant to Recorded Announcement

This feature permits the routing of attendant calls, originated or extended, to an announcement.

(13) Attendant Transfer

With this feature, a call that is transferred by a station to the attendant by either flashing or by flashing and dialing zero is queued on a first in, first out basis.

(14) Automatic Recall

This feature is used for attendant-extended calls to stations served by the DMS-100.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I (Cont'd)

c. Attendant Console Features (Cont'd)

(15) Busy Verification - Stations, Trunks

This feature allows an attendant to determine whether stations or trunks are busy or idle.

(16) Call Hold

This feature allows an attendant to hold a call manually on the loop by pressing the hold/release key, or to hold a call automatically on the loop by pressing another loop key.

(17) Call Park

This feature allows the attendant to park calls against any directory number in the attendant customer group.

(18) Code Calling Line Termination

This feature allows an attendant to access customer-provided code calling equipment by dialing an access code and a called party code.

(19) Console Test

This feature allows an attendant or maintenance personnel to test the functional operations of a console. Before conducting the tests, headsets must be unplugged.

(20) Delayed Operation

With this feature, the attendant may place a call for a calling station while the calling station waits on-hook. When the called station answers, the attendant can recall the calling station by depressing the signal source key. On answering, the calling station and the called station are connected.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I (Cont'd)

c. Attendant Console Features (Cont'd)

(21) Interposition Calls and Transfers

This feature allows an attendant to call and speak to another attendant and to transfer a call to another attendant.

(22) Lockout

With this feature, an attendant cannot reenter a call on a held loop unless recalled by a station user or by automatic recall.

(23) Attendant Operational Measurements - Enhanced

This service provides attendant operational measurements for a customer group or subgroup.

(24) Multiple Console Operation

DMS-100 allows for the assignment of a maximum of 255 consoles. These consoles can be assigned to one large customer group or to several customer groups. DMS-100 allows for the assignment of 4,095 customer groups.

(25) Multiple Listed Directory Numbers

A customer may have many listed directory numbers. To handle this efficiently, each number has a unique ICI lamp so that the attendant can answer appropriately.

(26) Position Busy

This feature allows the attendant to make the console unavailable to additional queued calls. The attendant can still originate calls and use or program the features available while the console is in the position busy state. However, to do this, one headset or handset must remain plugged into the console.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I (Cont'd)

c. Attendant Console Features (Cont'd)

(27) Secrecy

This feature allows the attendant to talk to a called party (destination) without the calling party (source) hearing the conversation. When the attendant releases from the call, the source and the destination are connected.

(28) Serial Call

This feature allows an attendant to extend a call to more than one station.

(29) Straightforward Outward Completion

This feature allows a station user in a ADC customer group to have the attendant extend a call outside the customer group. The station user may remain off-hook while the attendant extends the call.

(30) Supervisory Console (Basic)

This feature allows an attendant to call a supervisor for assistance and to extend a call to a supervisor for subsequent call handling. It also allows the supervisor to monitor the progress of an attendant and to give assistance while the attendant is handling a call.

(31) Switched Loop Operation

With the Switched Loop Operation (Virtual Loop Concept), trunks and lines do not have direct termination on the consoles.

(32) Trunk Group Busy/Trunk Group Access Control Through Special Keys

This feature provides special keys to serve as a common interface for trunk group busy and trunk group access control for all trunk groups allocated to the customer group.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I (Cont'd)

c. Attendant Console Features (Cont'd)

(33) Through Dialing

This feature allows the attendant to select the trunk facility for a ADC station in the same customer group and send dial tone to the station user. The station user then dials the called number.

(34) Timed Recall Set to Zero

This feature allows a customer to cancel the automatic recall feature for a specific customer group by inputting a zero (infinite) value for the appropriate attendant recall timers.

(35) Trouble Key on ADC Console

This feature allows an attendant to indicate a problem in the handling of a particular call.

(36) Trunk Group Busy - Indication

This feature allows for the displaying of trunk group status on the attendant console. The lamp state associated with a trunk group shows the following: Off-when one or more trunks in the group is idle; On-when all trunks in the group are busy.

(37) Two-Way Splitting

This feature allows the attendant to talk privately to either the calling party or the called party. The attendant can alternate between the source and destination as required. Either the source or the destination can be excluded; both cannot be excluded simultaneously.

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(38) Uniform Call Distribution from Queue

This feature provides for a uniform distribution of calls from the attendant queue to a group of attendant consoles. As the consoles become idle, incoming calls are distributed on a first in, first out basis.

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(39) Wild Card Key

An attendant may use the Wild Card Key to invoke special features not directly available through a feature key on the console. Any special feature normally available through the use of a feature key may be invoked through the Wild Card Key with the exception of ICI.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 Feature Package I (Cont'd)

c. Attendant Console Features (Cont'd)

(40) Night Service - Fixed/Flexible

This service provides for the handling of calls when the attendant is absent. It is usually activated after regular hours and on weekends.

(41) Night Service - TAFAS

This service allows any station in the customer group to answer an incoming call by dialing a code. The code is dialed when the TAFAS alerting device sounds.

(42) Station Call Park

Call Park allows the attendant to park calls against any directory number in the station or customer group. The parked call may be retrieved from any station by dialing the feature access code for retrieval plus the directory number.

(43) Attendant Message Waiting

This feature allows up to 255 Attendant Consoles to be used as a message center for a number of station users. The main functions of a message center are to:

receive and record messages for calls forwarded to the message center,

convey messages to called stations on request, and

activate/deactivate message-waiting indication for user stations.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.5 FEATURE PACKAGE II

a. Business Set Features

(1) Business Set Automatic Dial

The Automatic Dial (AUD) feature allows a Business Set station user to call a frequently dialed number by depressing the assigned feature key. The user is permitted to change the assigned number stored against the feature key. The feature is assigned to the feature key through the service order system.

(2) Business Set Automatic Line

Business Set Automatic Line (AUL) is a directory number feature that may be assigned to individual DN appearances on a Business Set station, including the primary DN. When an off-hook is reported from a DN appearance to which AUL has been assigned, a connection is automatically established to a predetermined location.

(3) Business Set Executive Busy Override

Executive busy override (EBO) allows a Business Set station to gain access to a busy station by depressing the EBO key. EBO is a set feature and, therefore, applies to all DNs on the business set. EBO can be active on one or more DNs on a business set at any instant. Each EBO key depression is always associated with the particular DN that is currently active.

(4) Business Set Call-Back Queuing

With this feature, a Business Set user encountering an all-trunks-busy condition has the option of being notified when a trunk becomes idle. The user is then automatically connected to the called number.

(5) Business Set Call Forwarding

Business Set Call Forwarding (CFX) is functionally identical to ADC call forwarding. Business Set call forwarding will be a subset feature, that is, it will not necessarily apply to all DNs on the set. When the set is datafilled for call forwarding, the user can specify at datafill time what DN keys call forwarding will affect. All types of DN keys, including Multiple Appearance Directory number (MADN) DNs and hunt group DNs, will be able to have the call forward feature. MADN DNs will be restricted, in that only the set that has the primary MADN member will be able to have call forwarding.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.5 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(6) Business Set Call Park

The call park feature provides a Business Set user with the capability of parking a call against his/her directory number. The parked call may be retrieved from any station by first requesting call park retrieve and then dialing the directory number of the station against which the call was parked. Once a call has been parked against a DN appearance in the system, the user is free to originate and receive calls on that DN.

(7) Business Set Call Pickup

Call pickup allows a station to answer call incoming to another station within a predetermined call pickup group. A call pickup group is a group of stations with call pickup features linked together using one of its stations as the primary member.

(8) Business Set Call Waiting

An incoming call encountering a busy Business Set station receives audible ring, while the called station user receives call waiting notification. The called station user can choose to acknowledge the new caller and place the existing party on hold, to alternate between the callers, or to abandon one of the calls.

(9) Business Set Feature Code Access

Feature code access provides an alternate method of accessing business set features, other than through the use of feature keys. The situation would arise when a customer whose business set has all of its keys assigned wants one more feature but not the added expense of an add on unit.

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(10) Business Set Individual Business Line

The Private Business Line (PBL) allows the business set subscriber the appearance of a POTS line as one of the Directory Number (DN) keys on the set. The PBL will have a POTS dialing plan.

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(11) Business Set Intercom

The Intercom (ICM) feature allows a customer to directly terminate on a predesignated set by depressing the intercom key on the business set.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.5 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(12) Business Set Listen On Hold

This feature allows a business set user to place a called party on hold and listen through the speaker. The intended use of this feature is to enable the business set user who has been put on hold to listen through the speaker to determine when the call has been reestablished.

(13) Business Set Multiple Appearance Directory Numbers

A Directory Number (DN) that is assigned to more than one business set is called a Multiple Appearance Directory Number (MADN). The business sets that are assigned this DN are known as a MADN group. MADN groups can be comprised of up to 32 stations and configured in either Single Call Arrangement (SCA) or Multiple Call Arrangement (MCA). The Single Call Arrangement allows only one set to be active (either originating or terminating) on the MADN at any given time. With the multiple call arrangement, more than one set in the MADN group can be active on the MADN simultaneously. The number of simultaneous calls is restricted only by the number of members in the MADN group.

(14) Business Set On-Hook Dialing

On-hook dialing allows the user to originate calls without lifting the handset by pressing a DN key and dialing the desired number. Call progression tones and ringback are heard through the business set speaker and the user may lift the handset at any time. Feature keys such as speed calling, ring again, and automatic dialing may be used with on-hook dialing. The call may be terminated at any time by pressing the release key. On-hook dialing is not optional; it is an intrinsic feature of the business set.

(15) Business Set Six-Port Conference

A Business Set with a conference key assigned can establish a conference call of up to six parties. Any of the other parties may be external to the switch.

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12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.5 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(16) Business Set Speed Calling

Each business set user can access up to three different speed call lists by pressing speed call keys or dialing access codes. Upon accessing a speed call list, the user dials a one-, two-, or three-digit code to have the number stored against that code dialed. The stored number may be up to 24 digits in length.

(17) Business Set Three-Way Calling/Call Transfer

Three-way calling/Call Transfer allows a caller to include a third party in the call and then optionally transfer the call to the third party. This feature basically works the same as 500/2500 Three-way calling

(18) Business Set Display Called Number

The display called number feature provides the user of a Business Set equipped with the optional 32-character alphanumeric LCD with visual feedback concerning the called number during the origination, termination, programming, and feature activation operations.

(19) Business Set Display Calling Number

This feature provides the business set user receiving an incoming call with visual feedback concerning the calling number.

(20) Business Set Feature Display

This feature provides the user of a business set equipped with a 32-character LCD with visual feedback on user-entered data and incoming call information during the use of other ADC features.

(21) Business Set Query Time Key

This feature provides the current time and date on a business set display. Time is displayed using the 24-hour clock format, and date is displayed by year, month, and day.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.5 FEATURE PACKAGE II (Cont'd)

a. Business Set Features (Cont'd)

(22)

(D)

(D)

12.1.6 OPTIONAL FEATURES

a. System Features

(1) Automatic Route Selection

Automatic Route Selection is available where facilities permit, that allows station users, by dialing a preselected code to automatically select the preferred route subscribed for a customer for network calls. Alternate routing to other facilities, subscribed to by the customer, is also provided. This arrangement is available for use with Foreign Exchange (FX), WATS, CCSA off-net, tie lines and Interexchange Carrier (IC) access lines which are compatible with ARS and toll network facilities.

(2) Call Back Queuing

With this feature, a station user encountering an all-trunk busy condition has the option of being notified when a trunk becomes idle, then being automatically connected to the called number using the CBQ feature.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.6 OPTIONAL FEATURES (Cont'd)

a. System Features (Cont'd)

(3)

(D)

(D)

(4) Music On Hold

Allows the Digital Centrex service to provide music and/or announcement to a calling line that has been placed on certain types of hold or has entered a queue for certain Digital Centrex service features.¹

(5) Music On Hold On Meridian Digital Business Sets

Allows the Digital Centrex service to provide music and/or announcement over a Meridian Digital Business Set to a calling line that has been placed on certain types of hold or has entered a queue for certain Digital Centrex service features.¹

(6) Station Message Waiting

Provides customers subscribing to Voice Mail Service with an indication that an unplayed message has been stored in their Voice Mail Box. The signal message waiting indicator will be provided in the form of stutter dial tone, or a visual signal, dependent upon the type of customer premises equipment connected to the line.²

¹ These services are only offered in provisioned central offices. Each service requires the customer to lease an analog line and to supply an approved audio source.

² This service is only offered in provisioned central offices.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.7 BUSINESS SET FEATURE PACKAGE (FEATURE PACKAGE II)

The Business Set Feature Package may be offered subject to local loop limitations only in exchanges served by a Northern Telecom central office. The package provides for the additional central office equipment and features necessary for the North Telecom Business Set. A Business Set line card is required for each line which is equipped with Feature Package II.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.8 RATES AND CHARGES - OPTIONAL SERVICES

a. Optional Services

		Month to Month <u>Rate</u>	36 Month <u>Rate</u>	60 Month <u>Rate</u>
(1)	Attendant Console Support Equipment, each (Requires ADC Station lines for connections between the central office and customer-provided console(s).			
(2)	Enhanced Feature Package, (Feature Package I) per station line (Required for each station line in a ADC System).	\$1.50	\$1.45	\$1.40

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.8 RATES AND CHARGES - OPTIONAL SERVICES

a. Optional Services

		Month to Month Rate	36 Month Rate	60 Month Rate	
(3)	Business Feature Package, (Feature Package II) per station line.	\$3.50	\$3.40	\$3.30	
(4)	Automatic Route Selection per NARS	3.50	3.50	3.50	
(5)	Call Back Queuing per NARS	2.50	2.50	2.50	
(6)	Business Set Line Card, per line equipped with Feature Package II	.95	.95	.95	
(7)	Message Waiting Lamp, per line equipped	See Section 40.3.C.2			
(8)	Music On Hold	25.00	25.00	25.00	(C)
(9)	Music On Hold On Meridian Digital Business Sets	35.00	35.00	35.00	
(10)	Station Message Waiting, (Stutter Dial Tone)	See Section 40.3.C.2			(C)

b. Service charges as specified in Section 27 of this Tariff apply to ADC installations, customer requested moves, changes and rearrangements performed by the Company.

c. A Secondary Service Order charge per request, and a Central Office Work charge per line apply, as specified in Section 4, when ADC is added to existing exchange service lines, or when features are changed or added on existing exchange lines equipped with ADC.

d. Enhanced Custom Calling Services (ALLST*R Services) for CENTREX customers include Caller ID, Call Tracing, Call Return, Repeat Dialing, Preferred Call Forwarding, Selective Call Accept and Call Selector.

Monthly Rate

(1)	Caller ID, per station line	\$3.00
(2)	Call Tracing (per activation)	5.00
(3)	Any one feature ⁽¹⁾ , per station line	2.50
(4)	Any two features ⁽¹⁾ , per station line	5.00
(5)	Any three features ⁽¹⁾ , per station line	7.00
(6)	Any four features ⁽¹⁾ , per station line	8.50
(7)	All features ⁽¹⁾ , per station line	11.00

⁽¹⁾These feature packages do not include Caller ID or Call Tracing.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

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12.1 ALLTEL DIGITAL CENTREX (ADC) (Cont'd)

12.1.4 TERM PAYMENT PLAN

- a. The Term Payment Plan includes specific contract periods of 36 or 60 months in duration and is offered to all ADC customers.
- b. The monthly rate for ADC service under the term payment plan for the periods of 36 or 60 months is not subject to Company initiated rate increases. This plan does not apply to the NARS rate in Section 25.1.
- c. ADC station line additions under the term payment plan may be made at contracted rates for the duration of the contract period.
- d. Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month to month payment option.
- e. Termination Liability

- (1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge determined by the application of the following formula for ADC lines:

Number of Disconnected ADC Stations Lines Below the Level Under Contract	X	Monthly ADC Station Line And Wire Mileage Rates	X	Number of Months Remaining In The Period
---	---	--	---	---

In the preceding calculation consideration will be given for the time value of money at a discount rate of ten (10) percent.

- (2) A customer who reduces ADC station lines under contract has the following options for the duration of the contract period.
 - (a) Continue to pay an amount equal to the monthly rate for the number of ADC station lines disconnected that are under contract, or
 - (b) Pay termination charges as covered in (1) preceding on the number of ADC station line(s) disconnected

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* Information listed on this sheet was originally listed on Sheet 7.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.2 ALLTEL DIGITAL CENTREX II (ADC-II)

12.2.1 GENERAL

ALLTEL Digital Centrex II (ADC-II) Service is furnished subject to the availability of facilities, features and central office equipment as determined by the Company.

- a. The service is furnished from digital central office equipment located on Company premises and associated facilities so arranged as to provide the following service features:
- (1) Direct-Inward-Dialing (DID) and Direct-Outward-Dialing (DOD) of exchange and long distance message network calls to and from stations and attendant positions of an ADC-II system.
 - (2) Intercommunication calls between stations of the same ADC-II system.
 - (3) Identified-Outward-Dialing (IOD) by station number of outgoing long distance message calls dialed by a station. Only calls billed to the subscriber by this Company will be provided this identification.
 - (4) Common recorded announcement interception of calls to unassigned station numbers.
 - (5) Station Line Hunting.
 - (6) Tel-Touch Service.
- b. Network Access Registers (NARS) provide access to local exchange and long distance networks and will be at the rates and charges as specified in Section 25.1 of this Tariff.
- c. The number of simultaneous exchange and toll network calls to and from ADC-II station lines and attendant positions of a ADC-II system is limited by the number of Network Access Registers subscribed to by the subscriber. Each Network Access Register may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option chosen by the customer at the time the Network Access Register is installed. When a change in the operation is requested by the customer, the appropriate service charges as specified in Section 4 of this Tariff apply per Network Access Register affected.
- d. ADC-II station lines will consist of the intercom and basic features. Optional services will be available in DMS-100 central offices only.
- e. ADC-II Service is not provided in association with Public Telephone Service. ADC-II service may be provided in association with PBX or Key System trunks. A surcharge per NARS will apply equal to the difference between the PBX or key trunk rate and the NARS rate.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.2 ALLTEL DIGITAL CENTREX II (ADC-II) (Cont'd)

12.2.1 GENERAL (Cont'd)

- f. Certain auxiliary services may be available on an individual ADC-II station line and are subject to the capabilities of the serving central office.
- g. Customer premises equipment associated with this service is provided by the customer or as specified in Section 3 of this Tariff.
- h. Service charges as specified in Section 27 as well as charges specified in 12.2.3e of this Tariff apply to all ADC-II station line installations, customer requested moves, changes and rearrangements performed by the Company.
- i. Where ADC-II stations are in a foreign exchange (FX) or a foreign central office (FCO) area, the mileage charge per Section 37 will be calculated from the FX or the FCO to the Network Interface location serving those ADC-II station lines.
- j. In a different central office serving area of multi-office exchange:
 - (1) The rate for ADC-II Service in a FX or FCO area is monthly rate for the ADC-II Service desired, plus a FX or FCO mileage charge as specified in Section 37 of this Tariff.
 - (2) When ADC-II station lines are connected by facilities which are routed between two or more central offices in the same exchange, the foreign central office mileage charge is calculated separately on an airline basis between the ADC-II central office from which exchange service normally would be rendered.
- k. Extension line mileage charges as specified in Section 28 of this Tariff apply as appropriate.
- l. The lines for direct connections between an ADC-II system and other systems are provided primarily for communications between stations of the two systems. In such cases, rates and charges for the tie line service will apply. In addition, these tie line connections may be arranged to provide completion of incoming or outgoing local and long distance calls through the ADC-II system to or from other systems (ADC-II or Non-ADC-II) provided such connections to the exchange or long distance network are only made at one system at a time.
- m. The applicable end user charges will apply to each ADC-II station.
- n. A system may not be provided for intercommunication (stand alone) service only. Access to the exchange network must be provided.
- o. With the exception of Network Access Registers, suspension of ADC-II Service is not permitted.
- p. Directory Listing will be furnished subject to the rates and regulations specified in Section 31 of this Tariff.

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SECTION 9 (1)BY: Jordan C. Neel
FOR THE PUBLIC SERVICE COMMISSION

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Shepherdsville, KY 40165ISSUED BY THE AUTHORITY OF P.S.C.
Order No:
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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.2 ALLTEL DIGITAL CENTREX II (ADC-II) (Cont'd)

12.2.1 GENERAL (Cont'd)

- q. The minimum service periods applicable to ADC-II Service are as follows:
- (1) Month to Month - Normal service period as specified in Section 3 of this Tariff.
 - (2) Term Payment Plan - 36 Month and 60 Month.
 - (3) Except where the month to month option is selected, and except in the case of the NARS rate, customers subscribing to ADC-II Service are guaranteed rate stability for the service period selected.
- r. All ADC-II features are available only to lines utilizing Push Button Dialing.
- s. All exchange lines in an ADC-II system must be served by the same central office and have the same billing arrangement.

12.2.2 BASIC FEATURE PACKAGE

The Basic Feature Package will include but not be limited to the following features:

- (1) Automatic Line-Direct Connect Number
A station programmed to a dial specific internal station number or "O" for the attendant when a station user goes off-hook.
- (2) Call Forwarding - Variable
When activated by a ADC-II station line user, this feature automatically routes calls intended for his station line to any other station line selected within the same system or optionally outside the ADC-II system. The ADC-II station line selected may also be the attendant.
- (3) Call Forwarding - Busy Line
Automatically routes calls to the attendant or preselected ADC-II station line when the called ADC-II station line is busy.
- (4) Call Forwarding - Do Not Answer
Automatically routes calls to the attendant or preselected ADC-II station line when the called ADC-II station line does not answer within the preset ringing cycle.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.2 ALLTEL DIGITAL CENTREX II (ADC-II) (Cont'd)

12.2.2 BASIC FEATURE PACKAGE (Cont'd)

(5) Call Waiting

With this feature, an incoming call encountering a busy station receives audible ringing. The called busy station receives a call waiting tone. The called busy station may then acknowledge the incoming caller on hold, then alternate between callers, or abandon one of the calls.

(6) Consultation Hold - All Calls

Allows a ADC-II station user to place a call on hold by depressing the switchhook, at which time dial tone is returned. The station user may then proceed to establish connection with another internal station or outside party, and after speaking with the "consulted" party, the station user may (1) return to the call initially held; (2) depress the switchhook thereby effecting Add-On Conference or (3) hang up and effect transfer of the initial call to the consulted party.

(7) Speed Calling

Lets the ADC-II station line user place calls to a list of frequently called telephone numbers by dialing fewer digits than the complete directory number.

(8) Three-Way Calling

Allows a station user to add a third party to an existing two-party conversation.

(9) Direct Inward Dialing (DID)

The service allows for incoming calls from the exchange network to reach a specific station without attendant assistance.

(10) Direct Outward Dialing (DOD)

Outward calls may be dialed directly from any unrestricted ADC-II station line served by the ADC-II main switching equipment without the help of an attendant.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.2 ALLTEL DIGITAL CENTREX II (ADC-II) (Cont'd)

12.2.2 BASIC FEATURE PACKAGE (Cont'd)

(11) Hunting

Hunting is a call completion feature that increases the likelihood of an incoming call being completed within a customer defined group of lines. When the caller accesses the group, ADC-II attempts to complete the call on a sequence of lines. Three types of hunt groups may be allowed and are as follows:

(a) Directory Number Hunting (DNH)

Each line in the hunt group has its own unique directory number. The hunt group can be accessed by dialing any number in the hunt group, but the number of lines hunted depends on the hunting option (circular or sequential) assigned to the DNH group. Circular hunts all the lines in the hunt group regardless of the starting point. Sequential hunting starts at the number dialed and ends at the last number of the group.

(b) Distributed Line Hunting (DLH)

Distributed Line Hunting starts after the first idle line found by the previous hunt and continues until the hunting starting point is reached. DLH provides equal distribution of calls.

(c) Multi-Line Hunt Group (Basic)

When a call is originated to a busy station line in a basic multi-line hunting group, the call hunts once in a prearranged order for an idle station through all remaining station lines in that group.

(12) Station-To-Station Calling

Calls may be dialed to completion between any two station lines of the same digital ADC-II group.

(14) Call Pickup

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Allows an ADC-II station line user to answer calls directed to another ADC-II station line within the same preset call pick-up group.

(15) Distinctive Ringing

Distinctive Ringing is furnished to indicate the source of calls to idle station lines.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.2 ALLTEL DIGITAL CENTREX II (ADC-II) (Cont'd)

12.2.2 BASIC FEATURE PACKAGE (Cont'd)

(16) Class-Of-Service Restrictions

This service provides the capability to allow or deny individual station features. The restrictions can be arranged to control all calls originating or terminating on stations and tie trunks.

a. Toll Restricted Service

Toll restricted stations are toll denied.

b. Unrestricted Service

Unrestricted stations are allowed to access the exchange network, the toll network or any service accessible by dialing.

(17) Call Transfer

The Call Transfer feature allows the subscriber to transfer an established call to another line within or outside the communications group. This is similar to Conferencing, except that the user transfers the held call by hanging up after ringing the third party.

12.2.3 RATES AND CHARGES

a. ADC-II Exchange Access is provided by the appropriate Network Access Register(s) (NARS) as specified in Section 25 of this Tariff.

b. ADC-II Station Lines which include the intercom and basic features, are provided on a per line basis.

c. ADC-II		Month to Month Rate	36 Month Rate	60 Month Rate
(1)	ADC-II Station Lines, each *	\$5.00	\$4.75	\$4.50

d. Service charges as specified in Section 27 of this Tariff apply to ADC-II installations, customer requested moves, changes and rearrangements performed by the Company.

e. A Secondary Service Order charge per request, and a Central Office Work charge per line apply, as specified in Section 27, when ADC-II is added to existing exchange service lines, or when features are changed or added on existing exchange lines equipped with ADC-II.

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* To the monthly rate shown, add the appropriate Network Access Register charge.

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12. CENTRAL OFFICE NON-TRANSPORT SERVICE OFFERINGS

12.2 ALLTEL DIGITAL CENTREX II (ADC-II) (Cont'd)

12.2.4 TERM PAYMENT PLAN

- (a) The Term Payment Plan includes specific contract periods of 36 or 60 months in duration and is offered to all ADC-II customers.
- (b) The monthly rate for ADC-II service under the term payment plan for the periods of 36 or 60 months is not subject to Company initiated rate increases. This plan does not apply to the NARS rate in Section 25.1.
- (c) ADC-II station line additions under the term payment plan may be made at contracted rates for the duration of the contract period.
- (d) Upon expiration of the term payment plan, the customer must select a new contract period as offered in the current tariff or revert to current tariff rates for the month to month payment option.
- (e) Termination Liability
 - (1) If service is terminated in whole or in part, except as otherwise provided herein, prior to the expiration of the agreed to term payment plan, the customer shall be required to pay a termination charge determined by the application of the following formula for ADC-II lines:

Number of Disconnected ADC Stations Lines Below the Level Under Contract	X	Monthly ADC Station Line And Wire Mileage Rates	X	Number of Months Remaining In The Period
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In the preceding calculation consideration will be given for the time value of money at a discount rate of ten (10) percent.

- (2) A customer who reduces ADC-II station lines under contract has the following options for the duration of the contract period.
 - (a) Continue to pay an amount equal to the monthly rate for the number of ADC-II station lines disconnected that are under contract, or
 - (b) Pay termination charges as covered in (1) preceding on the number of ADC-II station line(s) disconnected.

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